

DSR / SDS User's Guide

DSR / SDS 8.2 NOAM Failover

E88985-01

January 2018



Errors made during these procedures may critically impact Subscriber Provisioning! These procedures should only be executed by highly skilled personnel who are very familiar with DSR / SDS Administration and Maintenance.

It is also recommended that My Oracle Support (MOS) be notified in advance of executing these procedures on a Production network. Refer to APPENDIX A: Accessing My Oracle Support (MOS), for more information on contacting MOS.

Always download the latest version of this document from the [Diameter Signaling Router Documentation](#) online repository before executing.

Oracle® Communications DSR / SDS 8.2 NOAM Failover User's Guide.

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CAUTION: Before performing a Failover on any system, please access My Oracle Support (MOS) and review any Technical Service Bulletins (TSBs) that may relate to this procedure.

My Oracle Support (MOS) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Refer to **APPENDIX A: Accessing My Oracle Support (MOS)**, for more information on contacting Oracle Customer Service.

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**READ SECTION 2.0 BEFORE ATTEMPTING ANY PROCEDURES
IN THIS DOCUMENT!**

1.0 Overview of Failover Procedures

1.1 Introduction

Although each Product maintains individual Disaster Recovery Procedures, the steps required to manually transfer functionality between a Primary and a Secondary NOAM NE is currently common to all Oracle COMCOL based products matching a 3-tier topology with an installed DR NOAM. Therefore, the intent of this document is to function as a single reference supporting both the DSR and SDS.

Currently, the DSR and SDS Disaster Recovery procedures assume that the Primary NOAM is network isolated as a prerequisite to Failover. It is important to note here that the reason for network isolation is not relevant to these procedures (i.e. the loss of the NOAM NE's default router, a site power outage or the site being underwater due to flooding all look the same to the rest of the topology).

It should also be noted that this document goes a step further than just addressing Disaster Recovery procedures in that it also offers the methodology required to perform a "graceful" Failover where the Primary NOAM is not network isolated and no outage scenario exist.

1.2 References

- [1] 3-Tier NOAM Failover, MO008266
- [2] DSR 8.2 Disaster Recovery User's Guide
- [3] SDS 8.2 Disaster Recovery User's Guide

1.3 Acronyms

Acronym	Meaning
CLI	Command Line Interface
DR	Disaster Recovery
DSR	Diameter Signaling Router
GUI	Graphical User Interface
NE	Network Element
NOAM (or NOAMP)	Network Operations, Administration, Maintenance and Provisioning
SDS	Subscriber Database Server
VIP	Virtual IP
XMI	eXternal Management Interface

1.4 Required Materials

No physical materials are required for this procedure. However, the user must have access to an "Administrator" level account in the NOAM GUI and "root" access to both the Primary and Disaster Recovery servers CLI.

1.5 How to use this Document

When executing this document, there are a few points which help to ensure that the user understands the author's intent. These points are as follows;

- 1) Before beginning a procedure, completely read the instructional text (it will appear immediately after the Section heading for each procedure) and all associated procedural WARNINGS or NOTES.
- 2) Before execution of a STEP within a procedure, completely read the left and right columns including any STEP specific WARNINGS or NOTES.

If a procedural STEP fails to execute successfully, **STOP** and **My Oracle Support (MOS)** for assistance before attempting to continue. Refer to **APPENDIX A: Accessing My Oracle Support (MOS)**, for more information on contacting Oracle Customer Service.



READ SECTION 2.0 BEFORE ATTEMPTING ANY PROCEDURES IN THIS DOCUMENT!

2.0 DSR / SDS NOAM Failover Process Flow Chart:

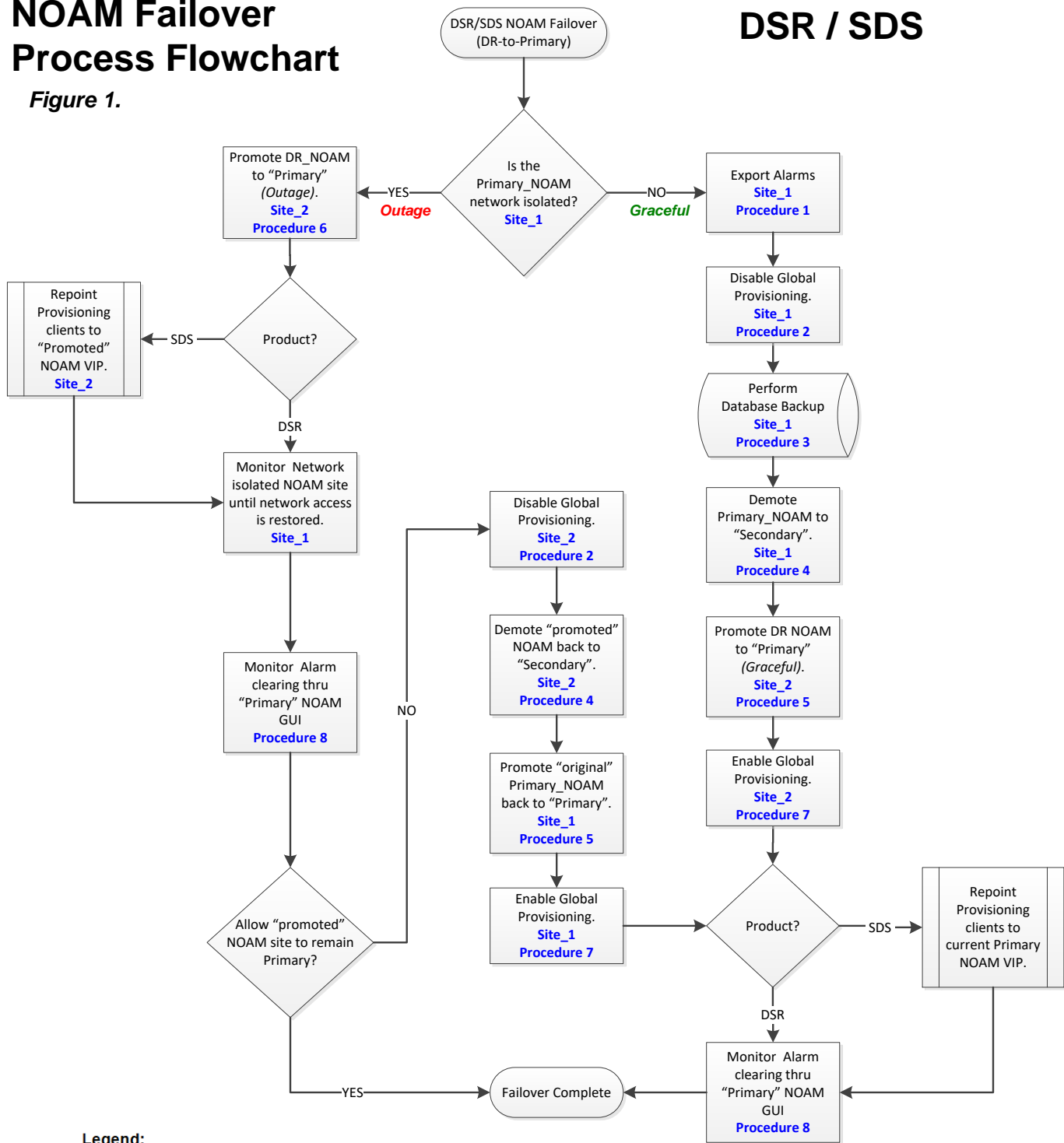
This document supports NOAM Failover for DSR/SDS 8.2 releases only (i.e. COMCOL 7.4)!

The flowchart on the following page (**Figure 1**) is intended to act as the core Procedure for DSR / SDS NOAM Failover.

- Executing to the flowchart, the user should execute all Procedures in this document as subroutines in a program (*i.e. always returning to the flowchart after executing a called out procedure*).
- After completing a “called out” Procedure, never continue on to the next Procedure unless directed to do so based on the logic trail followed from the flowchart in “**Figure 1**”.
- The user should understand that any NOAM NE may function as the “Primary” or the “Secondary” (*Disaster Recovery mode*). Do not confuse site names or designations with the actual functional state of the NOAM NE. Just because “DRNO” may be part of a NOAM server's hostname does not mean that that server is currently running in Disaster Recovery mode (*i.e. Secondary*).
- Before starting this procedure, it is strongly suggested that the user print out **Figure 1** and write in the Primary (Site_1) and Disaster Recovery (Site_2) site names in the space provided (*see detailed description in Figure 1 Legend*).

NOAM Failover Process Flowchart

Figure 1.



Site_1 = Primary_NOAM = _____ (Site Name)

Site_2 = DR_NOAM = _____ (Site Name)

Figure 1: DSR / SDS NOAM Failover Process Chart

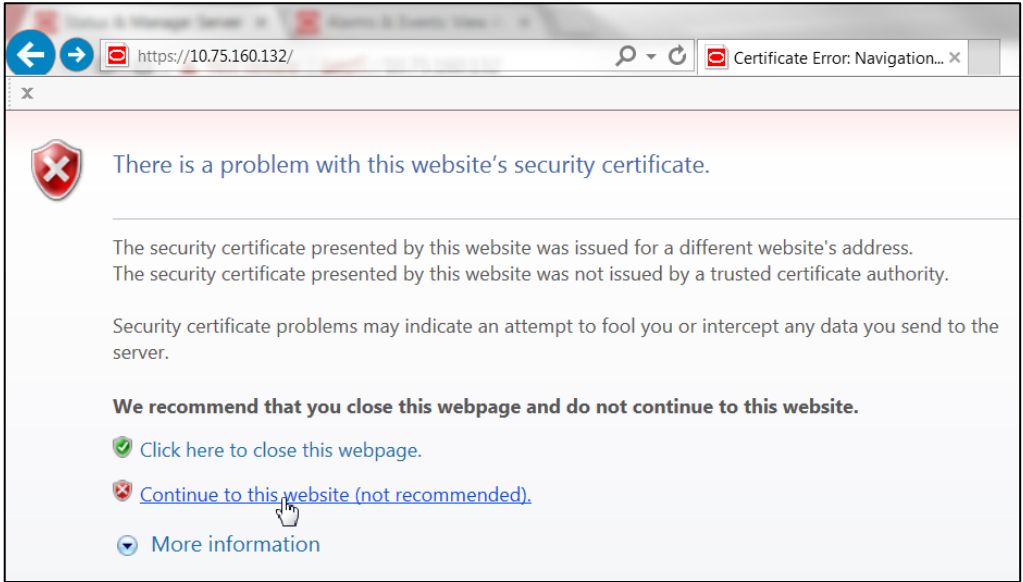
3.0 List of Procedures

Procedure	Title	Page No.
Procedure 1	<i>Export Alarms at the Active NOAM [Site_1]</i>	8
Procedure 2	<i>Disable Global Provisioning / PDB Relay Verification [Site_1]</i>	13
Procedure 3	<i>Database Backup [Site_1]</i>	17
Procedure 4	<i>Demoting the Active NOAM from Primary to Secondary [Site_1]</i>	22
Procedure 5	<i>Promoting the DR NOAM from Secondary to Primary (Graceful) [Site_2]</i>	28
Procedure 6	<i>Promoting the DR NOAM from Secondary to Primary (Outage) [Site_2]</i>	34
Procedure 7	<i>Enable Global Provisioning [Site_2]</i>	34
Procedure 8	<i>Verify Alarm Status (system wide) at the Active Primary NOAM</i>	40
Procedure 9	<i>Reversing Primary/Secondary NOAM Failover (Backout)</i>	43

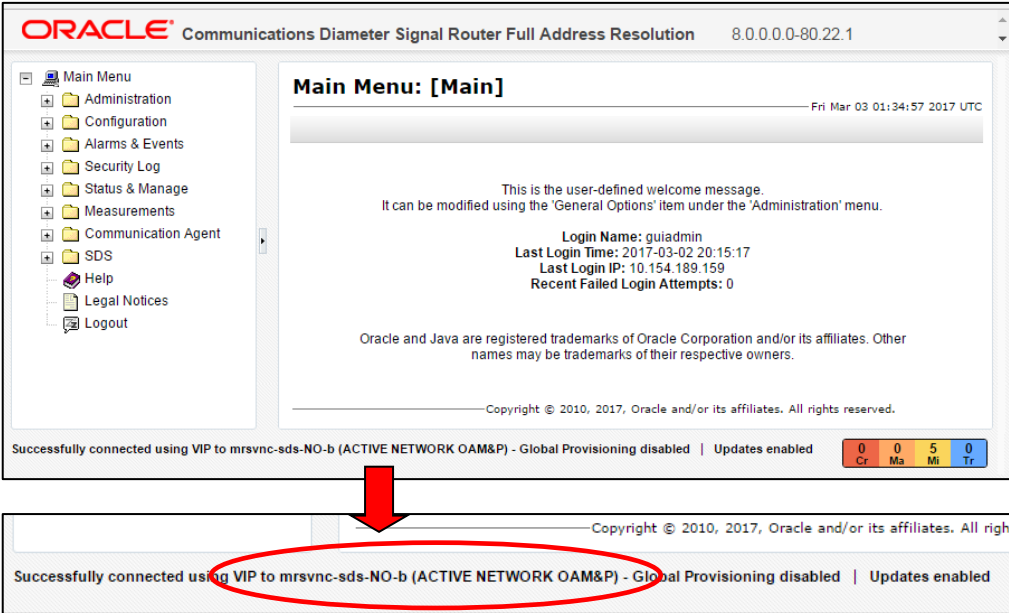
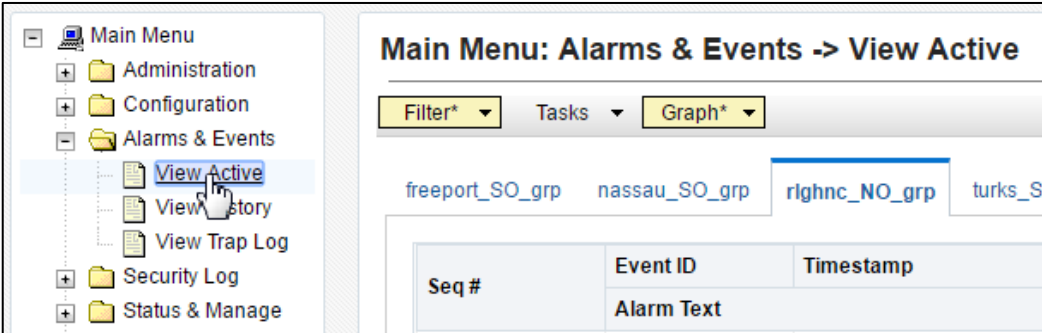
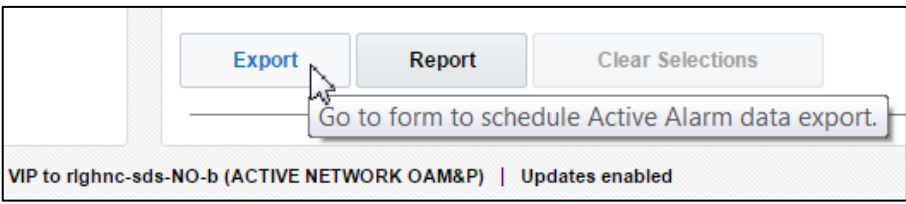
4.0 Pre-Failover Procedures

4.1 Exporting Alarms

Procedure 1: Export Alarms at the Active NOAM [Site_1]

S T E P #	<p>This procedure provides instructions on exporting alarms at the Primary Active NOAM.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>
<p>1.</p> <div data-bbox="142 562 191 604" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<p>Primary NOAM VIP:</p> <p>1) Launch an HTML5 compliant browser and connect to the XML Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>“Continue to this website (not recommended).”</p> <div data-bbox="506 525 1523 1102">  </div>
<p>2.</p> <div data-bbox="142 1171 191 1213" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<p>Primary NOAM VIP:</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p> <div data-bbox="506 1140 1341 1787">  </div>

Procedure 1: Export Alarms at the Active NOAM [Site_1]

<div>3.</div> <div></div>	<p>Primary NOAM VIP:</p> <p>The user should be presented the Product Main Menu as shown on the right.</p> <p>Verify that the message shown across the bottom of the panel indicates that the browser is using the “VIP” to connect to the “ACTIVE NETWORK OAM&P”.</p>	
<div>4.</div> <div></div>	<p>Primary NOAM VIP:</p> <p>Select...</p> <p><u>Main Menu</u> → Alarm & Events → View Active</p> <p>...as shown on the right.</p>	
<div>5.</div> <div></div>	<p>Primary NOAM VIP:</p> <p>Select the “Export” dialogue button from the bottom left corner of the screen.</p>	

Procedure 1: Export Alarms at the Active NOAM [Site_1]

6.

Primary NOAM VIP:

Click the “Ok” button at the bottom of the screen.

Main Menu: Alarms & Events -> View Active [Export]

Attribute	Value	Description
Export Frequency	<input checked="" type="radio"/> Once <input type="radio"/> Fifteen Minutes <input type="radio"/> Hourly <input type="radio"/> Daily <input type="radio"/> Weekly	Select how often the data will be written to provisioning is enabled. [Default: Once.]
Task Name *	APDE Alarm Export	Periodic export task name. [Required. The must be an alpha character or a number.]
Description		Periodic export task description. [Optional. The last character must be an alpha chara
Filename Prefix		Export filename prefix. Characters to prepe
Minute	0	Select the minute of each hour when the d field displays the minute of the first transfer
Time of Day	12:00 AM	Select the time of day when the data will be with AM/PM.]
Day of Week	<input checked="" type="radio"/> Sunday <input type="radio"/> Monday <input type="radio"/> Tuesday <input type="radio"/> Wednesday <input type="radio"/> Thursday <input type="radio"/> Friday <input type="radio"/> Saturday	Select the day of week when the data will t

Ok Cancel

7.

Primary NOAM VIP:

The name of the exported Alarms CSV file will appear in the banner under the “Tasks” heading at the top of the right panel.

NOTE: Depending on the product version, the user may have to **click** on the “Tasks” heading in the banner in order to see the output dialogue box.

Main Menu: Alarms & Events -> View Active

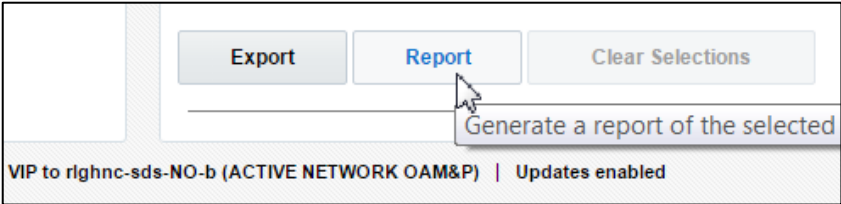
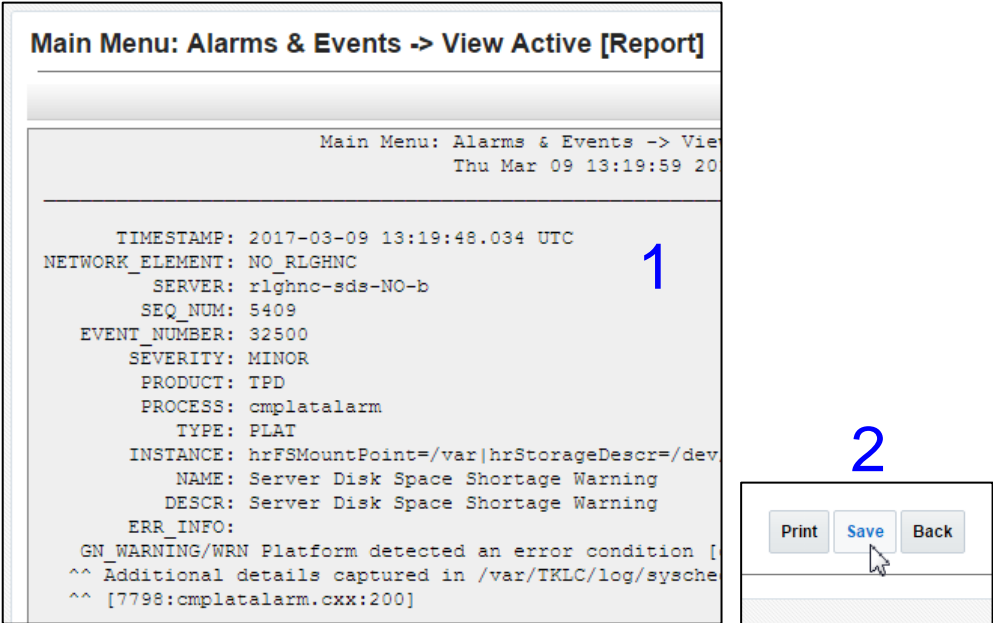
Filter* Tasks Graph*

freoport_S

Seq #

ID	Hostname	Name	Task State	Details	Progress
9169	rlghnc-sds-NO-b	APDE Alarm Export	completed	Alarms_20170308-184416-UTC_9169.csv.gz	100%

Procedure 1: Export Alarms at the Active NOAM [Site_1]

<p>8.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>Record the filename of Alarms CSV file generated in the space provided to the right.</p> <p>NOTE: Depending on the product version, the file suffix may vary (e.g. csv, csv.gz, etc.).</p>	<p>Example: <code>Alarms_<yyyymmdd> - <hhmmss> - <TimeZone>_<Task_ID>.csv.gz</code></p> <p>_____ .csv.gz</p>
<p>9.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>Select the “Report” dialogue button from the bottom left corner of the screen.</p>	
<p>10.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>1) An “Alarms & Events” Report will be generated in the right panel displaying all Active alarms.</p> <p>2) Select the “Save” dialogue button from the bottom/middle of the right panel.</p>	

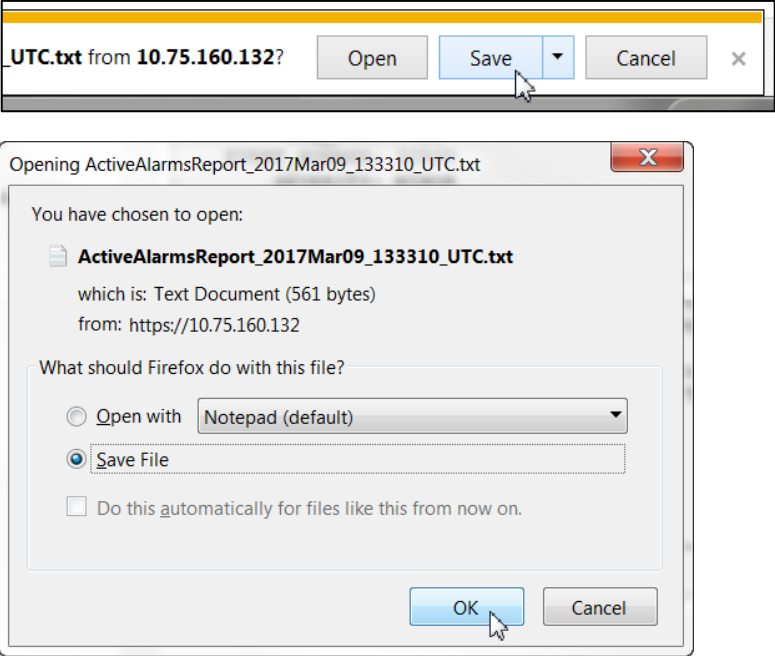
Procedure 1: Export Alarms at the Active NOAM [Site_1]

11.

Primary NOAM VIP:

Depending on the web browser, a “**Save**” file confirmation pop-up box may appear on the screen at this time (*some examples are shown to the right*).

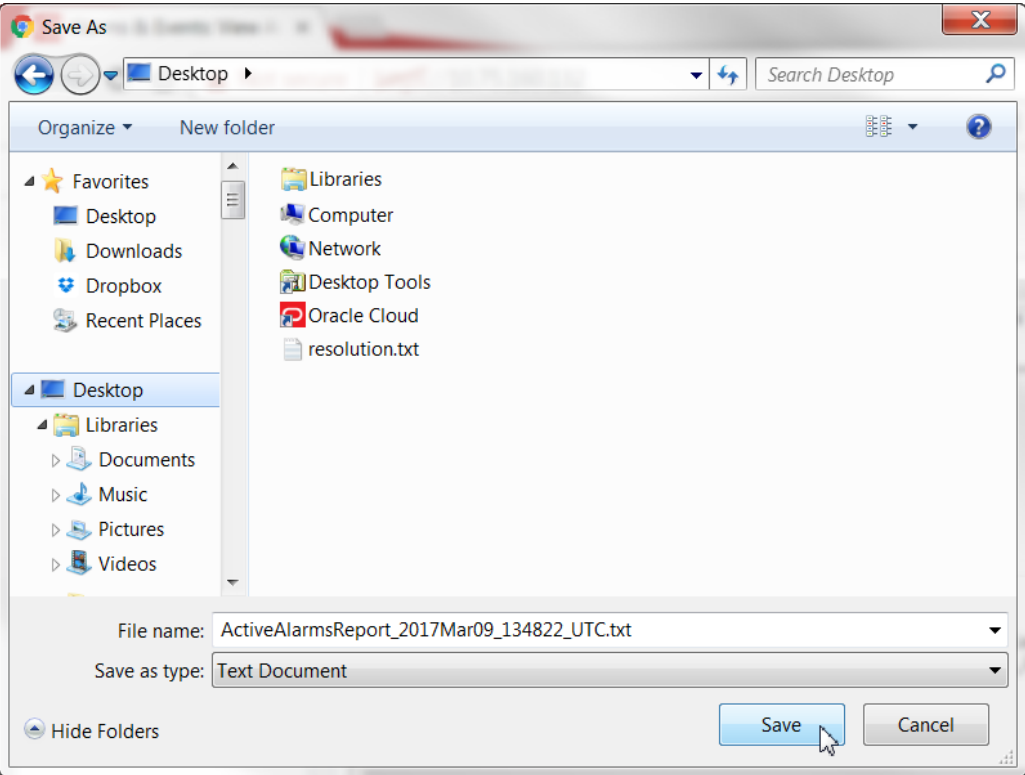
If so, select and click the “**Save / Save File**” dialogue button on the pop-up confirmation box.



12.

Primary NOAM VIP:

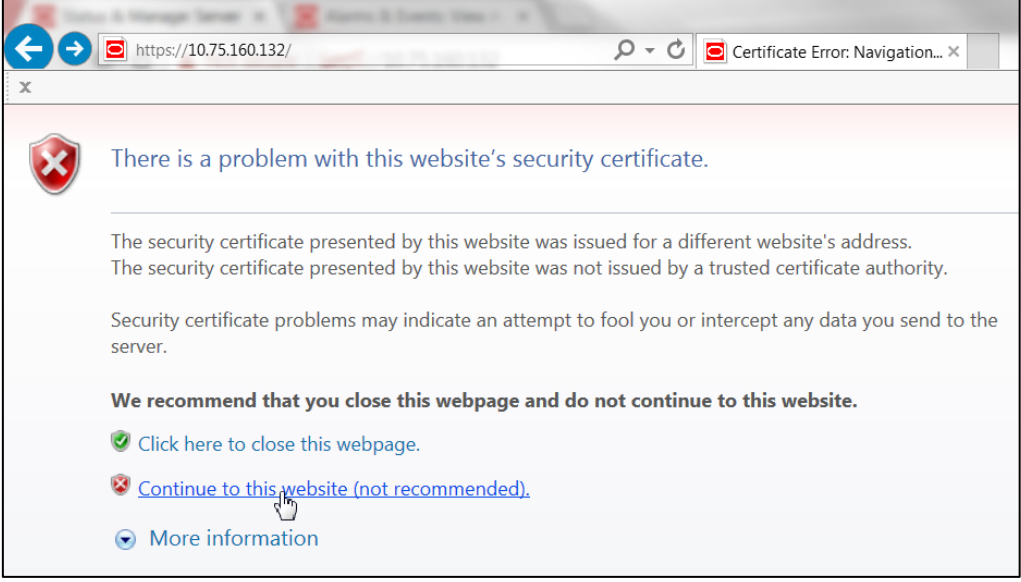

Select a directory on the local disk drive to store the *Active “Alarms & Events” Report* file and click the “**Save**” dialogue button.



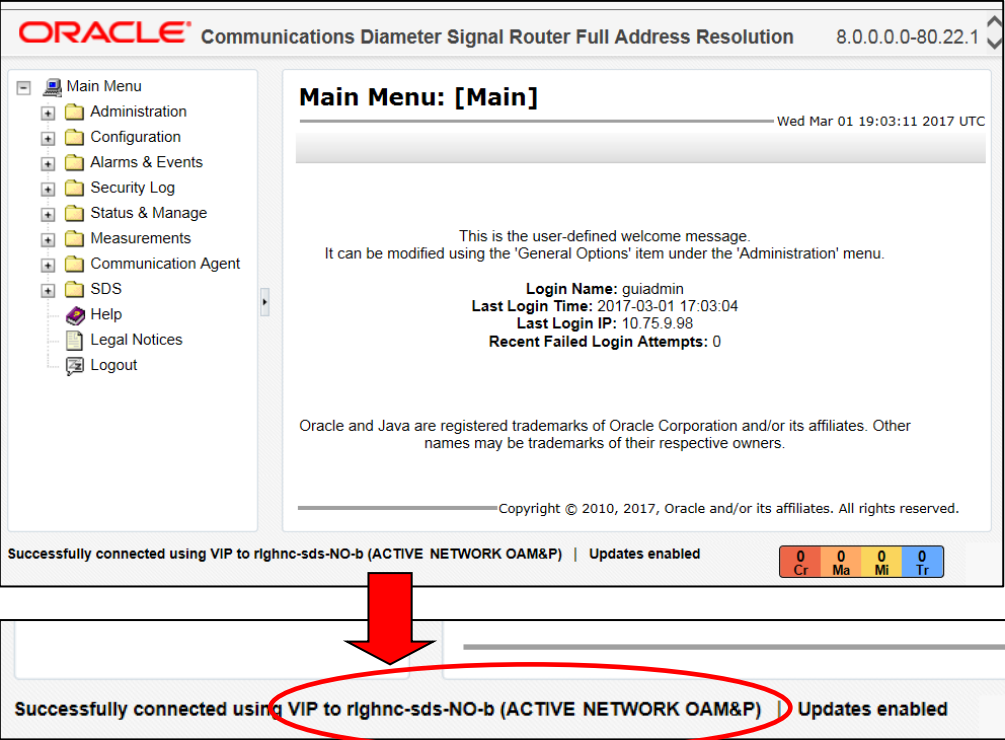
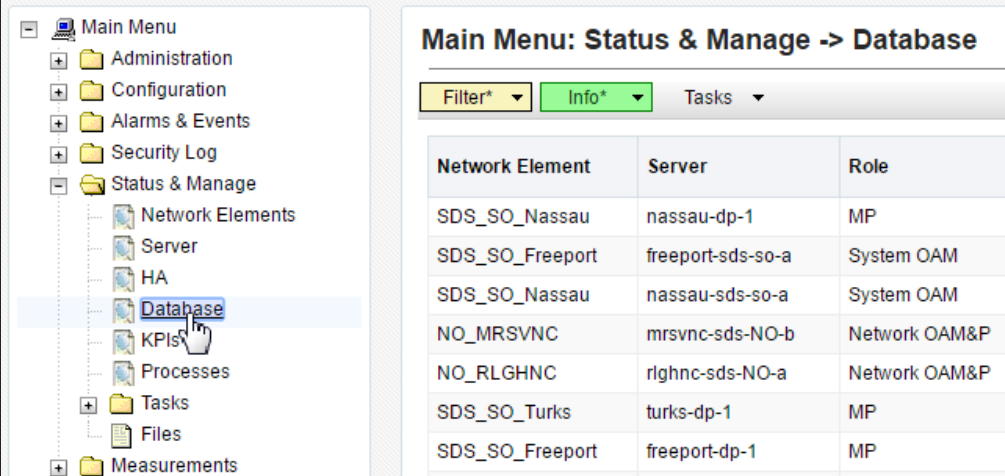
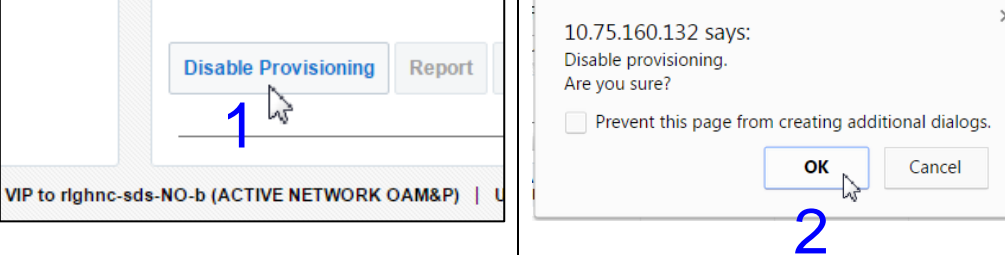
This Procedure has been completed. Return to **Figure 1**.

4.2 Disable Global Provisioning / PDB Relay Verification

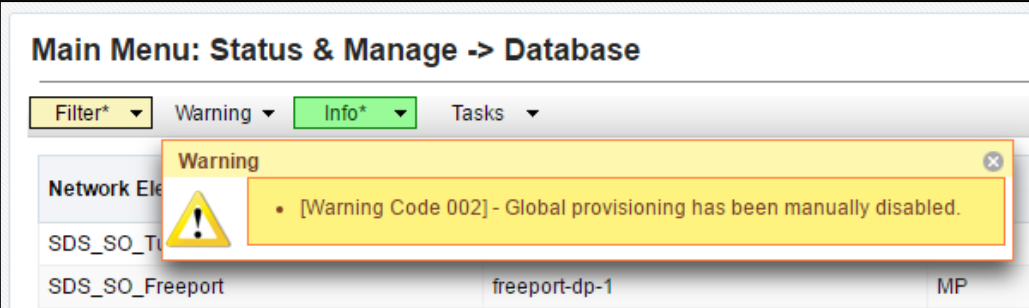
Procedure 2: Disable Global Provisioning / PDB Relay Verification [Site_1]

S T E P #	This procedure provides instructions on “Disabling Global Provisioning” at the Primary NOAM GUI. Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number. IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.	
1. <input type="checkbox"/>	Primary NOAM VIP: 1) Launch an HTML5 compliant browser and connect to the XMI Virtual IP address (VIP) assigned to Primary Active NOAM site. 2) If a Certificate Error is received, click on the link which states... “Continue to this website (not recommended).”	
2. <input type="checkbox"/>	Primary NOAM VIP: The user should be presented the login screen shown on the right. Login to the GUI using a User account with Administrator privileges.	

Procedure 2: Disable Global Provisioning / PDB Relay Verification [Site_1]

<p>3.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>The user should be presented the Product Main Menu as shown on the right.</p> <p>Verify that the message shown across the bottom of the panel indicates that the browser is using the “VIP” to connect to the “ACTIVE NETWORK OAM&P”.</p>																									
<p>4.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>Select...</p> <p>Main Menu → Status & Manage → Database</p> <p>...as shown on the right.</p>	 <table border="1"> <thead> <tr> <th>Network Element</th> <th>Server</th> <th>Role</th> </tr> </thead> <tbody> <tr> <td>SDS_SO_Nassau</td> <td>nassau-dp-1</td> <td>MP</td> </tr> <tr> <td>SDS_SO_Freepoint</td> <td>freepoint-sds-so-a</td> <td>System OAM</td> </tr> <tr> <td>SDS_SO_Nassau</td> <td>nassau-sds-so-a</td> <td>System OAM</td> </tr> <tr> <td>NO_MRSVNC</td> <td>mrsvnc-sds-NO-b</td> <td>Network OAM&P</td> </tr> <tr> <td>NO_RLGHNC</td> <td>rlghnc-sds-NO-a</td> <td>Network OAM&P</td> </tr> <tr> <td>SDS_SO_Turks</td> <td>turks-dp-1</td> <td>MP</td> </tr> <tr> <td>SDS_SO_Freepoint</td> <td>freepoint-dp-1</td> <td>MP</td> </tr> </tbody> </table>	Network Element	Server	Role	SDS_SO_Nassau	nassau-dp-1	MP	SDS_SO_Freepoint	freepoint-sds-so-a	System OAM	SDS_SO_Nassau	nassau-sds-so-a	System OAM	NO_MRSVNC	mrsvnc-sds-NO-b	Network OAM&P	NO_RLGHNC	rlghnc-sds-NO-a	Network OAM&P	SDS_SO_Turks	turks-dp-1	MP	SDS_SO_Freepoint	freepoint-dp-1	MP
Network Element	Server	Role																								
SDS_SO_Nassau	nassau-dp-1	MP																								
SDS_SO_Freepoint	freepoint-sds-so-a	System OAM																								
SDS_SO_Nassau	nassau-sds-so-a	System OAM																								
NO_MRSVNC	mrsvnc-sds-NO-b	Network OAM&P																								
NO_RLGHNC	rlghnc-sds-NO-a	Network OAM&P																								
SDS_SO_Turks	turks-dp-1	MP																								
SDS_SO_Freepoint	freepoint-dp-1	MP																								
<p>5.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>1) Select the “Disable Provisioning” dialogue button located at the bottom of the right panel.</p> <p>2) Click “OK” on the pop-up confirmation dialogue box.</p>																									

Procedure 2: Disable Global Provisioning / PDB Relay Verification [Site_1]

6. <input type="checkbox"/>	Primary NOAM VIP: A Warning banner message should appear indicating that "Global Provisioning has been manually disabled". NOTE: <i>Event(s) 10008 will appear at this time and can be safely ignored.</i>	
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- FOR **DSR** SYSTEMS, THIS PROCEDURE HAS BEEN COMPLETED. **RETURN TO FIGURE 1** FOR NEXT STEPS.
- FOR **SDS** SYSTEMS ONLY, CONTINUE WITH **STEP 7** OF THIS PROCEDURE.

7. <input type="checkbox"/>	SDS Systems Only (Steps 7 - 14): Primary NOAM VIP: 1) Access the command prompt (CLI). 2) Log into the server as the "admusr" user. NOTE: <i>The password will not appear on the screen as the characters are typed.</i>	<pre>Oracle Linux Server release 6.8 Kernel 2.6.32-642.13.1.el6prere17.4.0.0.0_88.36.0.x86_64 on an x86_64 rlghnc-sds-NO-b login: admusr Password: <admusr_password></pre>
8. <input type="checkbox"/>	Primary NOAM VIP: Output similar to that shown on the right will appear as the server returns to a command prompt.	<pre>*** TRUNCATED OUTPUT *** RUNID=00 VPATH=/var/TKLC/rundb:/usr/TKLC/appworks:/usr/TKLC/awpcommon:/usr/TKLC/c omagent-gui:/usr/TKLC/comagent-gui:/usr/TKLC/comagent:/usr/TKLC/sds PRODPATH=/opt/comcol/prod [admusr@rlghnc-sds-NO-b ~]\$</pre>
9. <input type="checkbox"/>	Primary NOAM VIP: Confirm that you are connected to the Primary Active NOAM Server which will be indicated by an entry showing "VIP Active".	<pre>[admusr@rlghnc-sds-NO-b ~]\$ hostname rlghnc-sds-NO-b [admusr@rlghnc-sds-NO-b ~]\$ ha.mystate -i grep VIP VIP Act/Act rlghnc-sds-NO-b 0 0302:235736.946 [admusr@rlghnc-sds-NO-b ~]\$</pre>
10. <input type="checkbox"/>	Primary NOAM VIP: Verify the value for pdbRelayEnabled.	<pre>[admusr@rlghnc-sds-NO-b ~]\$ iqt -zhp -fvalue ProvOptions where "var='pdbRelayEnabled'" TRUE [admusr@rlghnc-sds-NO-b ~]\$</pre>



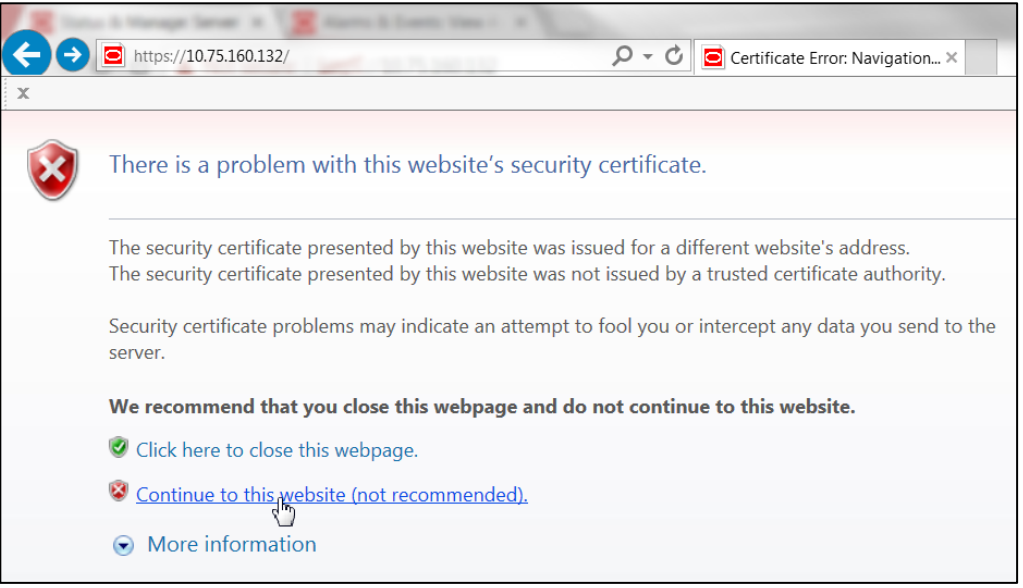

- IF THE VALUE = **FALSE**, THEN THIS PROCEDURE HAS BEEN COMPLETED. **RETURN TO FIGURE 1** FOR NEXT STEPS.
- IF THE VALUE = **TRUE**, CONTINUE WITH **STEP 11** OF THIS PROCEDURE.

Procedure 2: Disable Global Provisioning / PDB Relay Verification [Site_1]

11. <input type="checkbox"/>	Primary NOAM VIP: Retrieve the pdbRelay timestamp .	<pre>[admusr@rlghnc-sds-NO-b ~]\$ iqt -zhp -fvalue ProvOptions where "var='pdbRelayMsgLogTimeStamp'"</pre> <p>1524776142883</p> <pre>[admusr@rlghnc-sds-NO-b ~]\$</pre>
12. <input type="checkbox"/>	Primary NOAM VIP: Record the value for the pdbRelay timestamp retrieved in the previous step.	<p>pdbRelayMsgLogTimeStamp:</p> <p>_____</p>
 <ul style="list-style-type: none"> • WAIT 30 SECONDS BEFORE EXECUTING THE NEXT STEP. 		
13. <input type="checkbox"/>	Primary NOAM VIP: Retrieve the pdbRelay timestamp again.	<pre>[admusr@rlghnc-sds-NO-b ~]\$ iqt -zhp -fvalue ProvOptions where "var='pdbRelayMsgLogTimeStamp'"</pre> <p>1524776142883</p> <pre>[admusr@rlghnc-sds-NO-b ~]\$</pre>
14. <input type="checkbox"/>	Primary NOAM VIP: Record the value for the pdbRelay timestamp retrieved in the previous step.	<p>pdbRelayMsgLogTimeStamp:</p> <p>_____</p>
 <ul style="list-style-type: none"> • VERIFY THAT THE TIMESTAMPS RECORDED IN STEPS 12 AND 14 OF THIS PROCEDURE ARE AN EXACT MATCH. • IF THE VALUES DO NOT MATCH, REPEAT STEPS 11 THRU 14. • DO NOT RETURN TO FIGURE 1 UNTIL TWO MATCHING TIMESTAMPS ARE RECORDED. 		
<p>This Procedure has been completed. Return to Figure 1.</p>		

4.3 Database Backup

Procedure 3: Database Backup [Site_1]

S T E P #	<p>This procedure provides instructions on performing database backup at the Primary Active NOAM.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>	
<p>1.</p> <div data-bbox="142 489 191 531" style="border: 1px solid black; width: 30px; height: 20px; margin-bottom: 5px;"></div>	<p>Primary NOAM VIP:</p> <p>1) Launch an HTML5 compliant browser and connect to the XMI Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>“Continue to this website (not recommended).”</p>	
<p>2.</p> <div data-bbox="142 1098 191 1140" style="border: 1px solid black; width: 30px; height: 20px; margin-bottom: 5px;"></div>	<p>Primary NOAM VIP:</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p>	

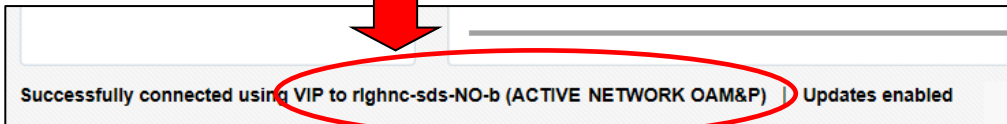
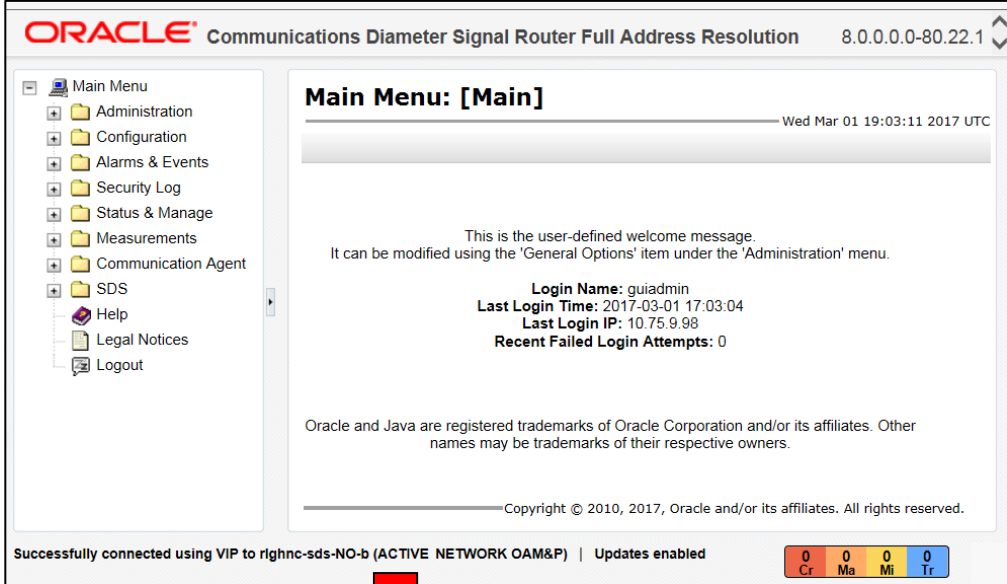
Procedure 3: Database Backup [Site_1]

3.

Primary NOAM VIP:

The user should be presented the Product Main Menu as shown on the right.

Verify that the message shown across the bottom of the panel indicates that the browser is using the "VIP" to connect to the **Active NOAM server** (hostname) on the **"ACTIVE NETWORK OAM&P"** NE.



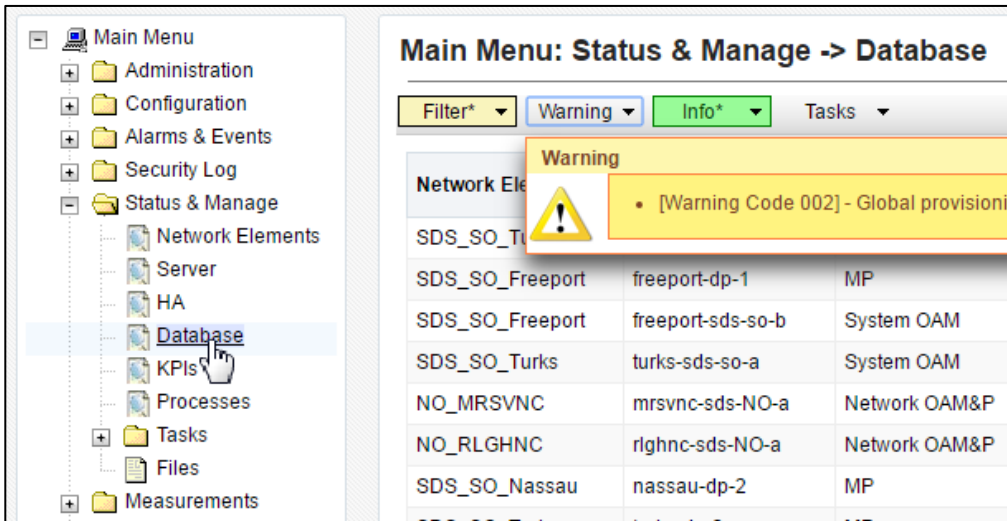
4.

Primary NOAM VIP:

Select...

Main Menu
→ **Status & Manage**
→ **Database**

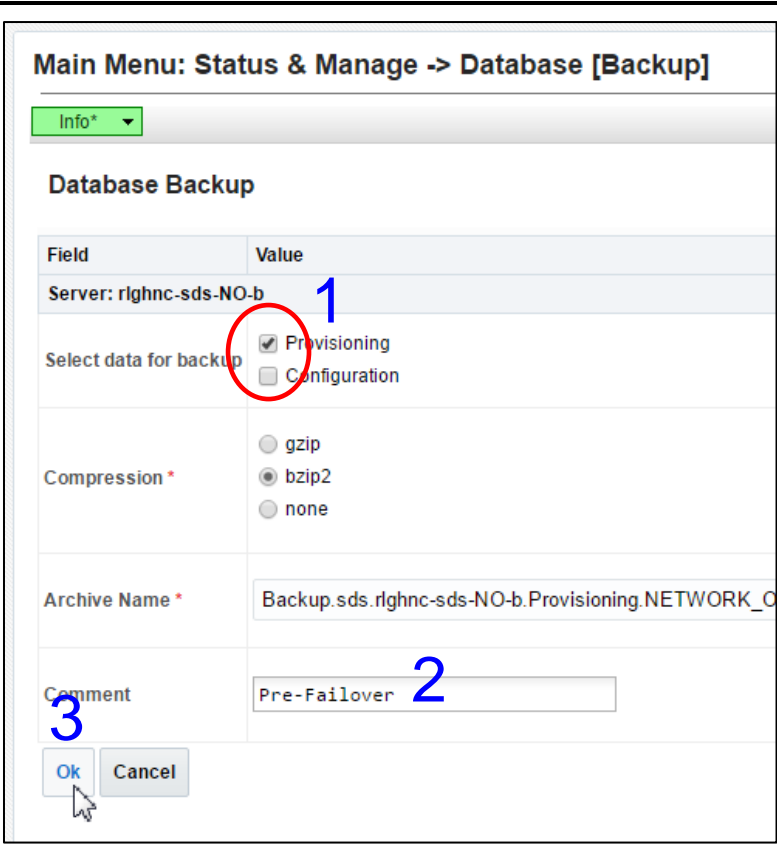
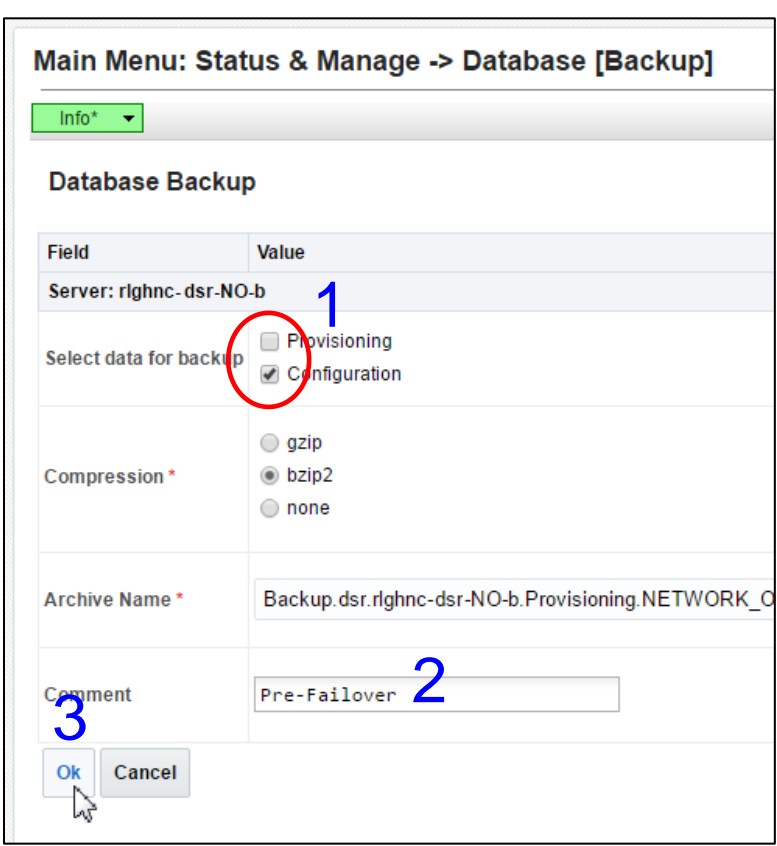
...as shown on the right.



Procedure 3: Database Backup [Site_1]

<div>5.</div> <div></div>	<div>Primary NOAM VIP:</div> <div>1) Using the cursor, select the row containing the hostname of the Active NOAM server (previously identified in Step 3 of this procedure).</div> <div>2) Then click the "Backup..." dialogue button in the bottom of the right panel.</div>	<div> <div>Main Menu: Status & Manage -> Database</div> <div> <div>Filter*</div> <div>Warning</div> <div>Info*</div> <div>Tasks</div> </div> <table> <tr> <th>Network Element</th><th>Server</th><th>Role</th><th>OAM Max HA Role</th><th>Application Max HA Role</th></tr> <tr> <td>NO_MRSVNC</td><td>mrsvnc-sds-NO-a</td><td>Network OAM&P</td><td>Standby</td><td>N/A</td></tr> <tr> <td>NO_MRSVNC</td><td>mrsvnc-sds-NO-b</td><td>Network OAM&P</td><td>Active</td><td>N/A</td></tr> <tr> <td>NO_RLGHNC</td><td>rlghnc-sds-NO-b</td><td>Network OAM&P</td><td>Active</td><td>N/A</td></tr> <tr> <td>NO_RLGHNC</td><td>rlghnc-sds-NO-a</td><td>Network OAM&P</td><td>Standby</td><td>N/A</td></tr> <tr> <td>NO_RLGHNC</td><td>rlghnc-sds-QS</td><td>Query Server</td><td>Observer</td><td>N/A</td></tr> <tr> <td>SDS_SO_Freepoint</td><td>freepoint-dp-1</td><td>MP</td><td>Active</td><td>N/A</td></tr> <tr> <td>SDS_SO_Freepoint</td><td>freepoint-sds-sd-h</td><td>System OAM</td><td>Standby</td><td>N/A</td></tr> </table> <div> <div>Enable Provisioning</div> <div>Report</div> <div>Inhibit/Allow Replication</div> <div>Backup...</div> <div>Compare...</div> <div>Restore...</div> </div> </div>	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	NO_MRSVNC	mrsvnc-sds-NO-a	Network OAM&P	Standby	N/A	NO_MRSVNC	mrsvnc-sds-NO-b	Network OAM&P	Active	N/A	NO_RLGHNC	rlghnc-sds-NO-b	Network OAM&P	Active	N/A	NO_RLGHNC	rlghnc-sds-NO-a	Network OAM&P	Standby	N/A	NO_RLGHNC	rlghnc-sds-QS	Query Server	Observer	N/A	SDS_SO_Freepoint	freepoint-dp-1	MP	Active	N/A	SDS_SO_Freepoint	freepoint-sds-sd-h	System OAM	Standby	N/A
Network Element	Server	Role	OAM Max HA Role	Application Max HA Role																																						
NO_MRSVNC	mrsvnc-sds-NO-a	Network OAM&P	Standby	N/A																																						
NO_MRSVNC	mrsvnc-sds-NO-b	Network OAM&P	Active	N/A																																						
NO_RLGHNC	rlghnc-sds-NO-b	Network OAM&P	Active	N/A																																						
NO_RLGHNC	rlghnc-sds-NO-a	Network OAM&P	Standby	N/A																																						
NO_RLGHNC	rlghnc-sds-QS	Query Server	Observer	N/A																																						
SDS_SO_Freepoint	freepoint-dp-1	MP	Active	N/A																																						
SDS_SO_Freepoint	freepoint-sds-sd-h	System OAM	Standby	N/A																																						
<div>6.</div> <div></div>	<div>Primary NOAM VIP:</div> <div>The user will be presented with the Database [Backup] screen.</div>	<div> <div>Main Menu: Status & Manage -> Database [Backup]</div> <div> <div>Database Backup</div> <table> <tr> <th>Field</th><th>Value</th></tr> <tr> <td>Server:</td><td>rlghnc-sds-NO-b</td></tr> <tr> <td>Select data for backup</td><td> <input checked="" type="checkbox"/> Provisioning <input checked="" type="checkbox"/> Configuration </td></tr> <tr> <td>Compression *</td><td> <input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none </td></tr> <tr> <td>Archive Name *</td><td>Backup.sds.rlghnc-sds-NO-b.ProvisioningAndConfiguratio</td></tr> <tr> <td>Comment</td><td></td></tr> </table> <div> <div>Ok</div> <div>Cancel</div> </div> </div> </div>	Field	Value	Server:	rlghnc-sds-NO-b	Select data for backup	<input checked="" type="checkbox"/> Provisioning <input checked="" type="checkbox"/> Configuration	Compression *	<input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none	Archive Name *	Backup.sds.rlghnc-sds-NO-b.ProvisioningAndConfiguratio	Comment																													
Field	Value																																									
Server:	rlghnc-sds-NO-b																																									
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Comment																																										

Procedure 3: Database Backup [Site_1]

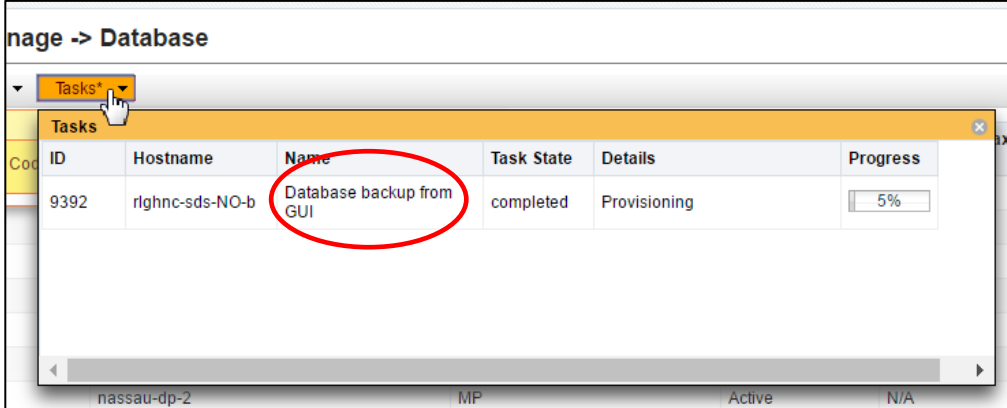
<p>7.</p> <p>EXECUTE THIS STEP FOR SDS SYSTEMS ONLY!!!</p> <p>Primary NOAM VIP:</p> <p>1) Uncheck the Configuration checkbox so that only the Provisioning checkbox is selected.</p> <p>2) Enter a comment to reflect the reason for the manual backup in the comment field.</p> <p>3) Click “Ok” dialogue button.</p>	 <p>Main Menu: Status & Manage -> Database [Backup]</p> <p>Info* ▼</p> <p>Database Backup</p> <table border="1"> <thead> <tr> <th>Field</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Server:</td> <td>rlghnc-sds-NO-b</td> </tr> <tr> <td>Select data for backup</td> <td> <input checked="" type="checkbox"/> Provisioning <input type="checkbox"/> Configuration </td> </tr> <tr> <td>Compression *</td> <td> <input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none </td> </tr> <tr> <td>Archive Name *</td> <td>Backup.sds.rlghnc-sds-NO-b.Provisioning.NETWORK_O</td> </tr> <tr> <td>Comment</td> <td>Pre-Failover</td> </tr> </tbody> </table> <p>Ok Cancel</p>	Field	Value	Server:	rlghnc-sds-NO-b	Select data for backup	<input checked="" type="checkbox"/> Provisioning <input type="checkbox"/> Configuration	Compression *	<input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none	Archive Name *	Backup.sds.rlghnc-sds-NO-b.Provisioning.NETWORK_O	Comment	Pre-Failover
Field	Value												
Server:	rlghnc-sds-NO-b												
Select data for backup	<input checked="" type="checkbox"/> Provisioning <input type="checkbox"/> Configuration												
Compression *	<input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none												
Archive Name *	Backup.sds.rlghnc-sds-NO-b.Provisioning.NETWORK_O												
Comment	Pre-Failover												
<p>8.</p> <p>EXECUTE THIS STEP FOR DSR SYSTEMS ONLY!!!</p> <p>Primary NOAM VIP:</p> <p>1) The Provisioning checkbox cannot be selected on DSR. Verify that the Configuration checkbox is selected.</p> <p>2) Enter a comment to reflect the reason for the manual backup in the comment field.</p> <p>3) Click “Ok” dialogue button.</p>	 <p>Main Menu: Status & Manage -> Database [Backup]</p> <p>Info* ▼</p> <p>Database Backup</p> <table border="1"> <thead> <tr> <th>Field</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Server:</td> <td>rlghnc-dsr-NO-b</td> </tr> <tr> <td>Select data for backup</td> <td> <input type="checkbox"/> Provisioning <input checked="" type="checkbox"/> Configuration </td> </tr> <tr> <td>Compression *</td> <td> <input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none </td> </tr> <tr> <td>Archive Name *</td> <td>Backup.dsr.rlghnc-dsr-NO-b.Provisioning.NETWORK_O</td> </tr> <tr> <td>Comment</td> <td>Pre-Failover</td> </tr> </tbody> </table> <p>Ok Cancel</p>	Field	Value	Server:	rlghnc-dsr-NO-b	Select data for backup	<input type="checkbox"/> Provisioning <input checked="" type="checkbox"/> Configuration	Compression *	<input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none	Archive Name *	Backup.dsr.rlghnc-dsr-NO-b.Provisioning.NETWORK_O	Comment	Pre-Failover
Field	Value												
Server:	rlghnc-dsr-NO-b												
Select data for backup	<input type="checkbox"/> Provisioning <input checked="" type="checkbox"/> Configuration												
Compression *	<input type="radio"/> gzip <input checked="" type="radio"/> bzip2 <input type="radio"/> none												
Archive Name *	Backup.dsr.rlghnc-dsr-NO-b.Provisioning.NETWORK_O												
Comment	Pre-Failover												

Procedure 3: Database Backup [Site_1]

9.

Primary NOAM VIP:

Click on the **Tasks** tab to verify that a new “Database backup from GUI” task has been created.

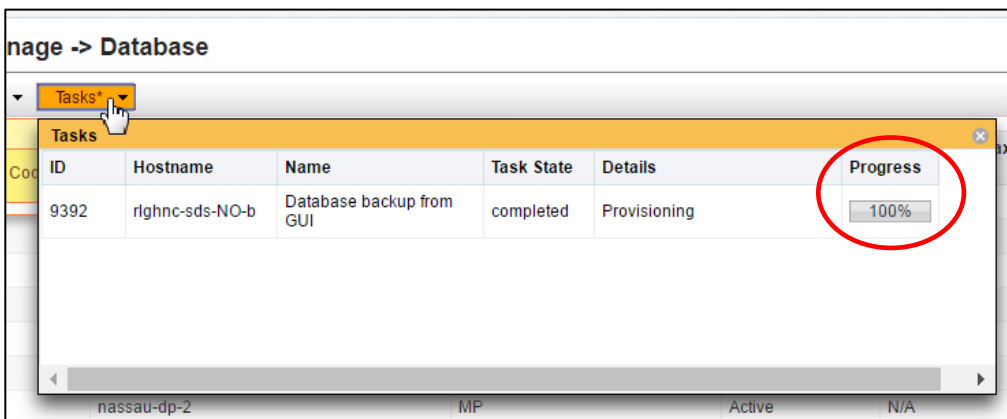


10.

Primary NOAM VIP:

Use the **Tasks** tab to monitor the status in the “Progress” column until it shows “100%”.

NOTE: Depending on the release version, the User may have to periodically click the [Status & Manage → Database] menu option in order for the information on the **Tasks** tab to refresh and show real-time status.

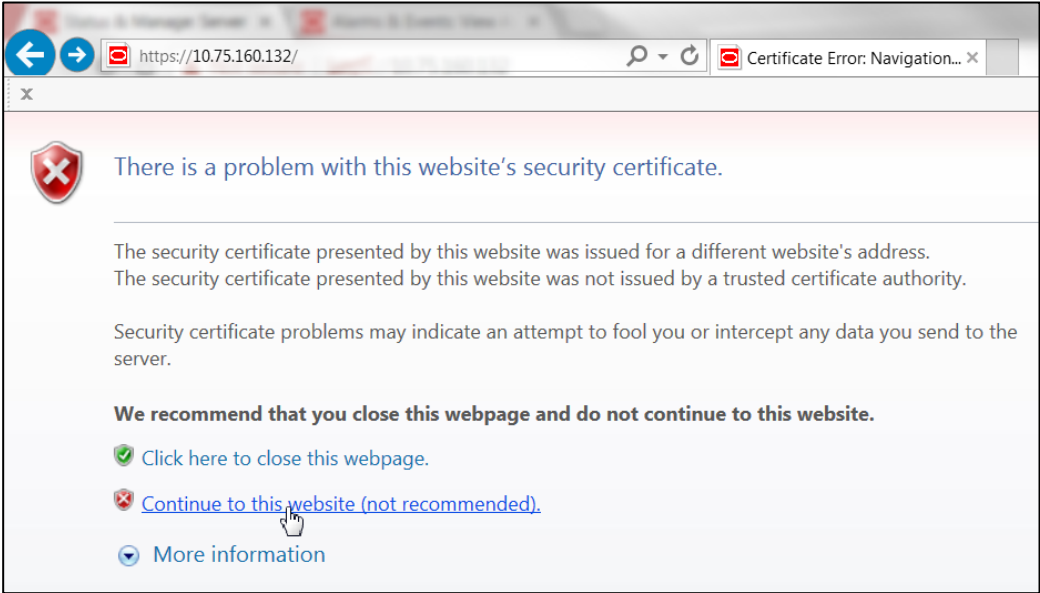



This Procedure has been completed. Return to **Figure 1**.

5.0 Failover Procedures

5.1 Demoting the Active NOAM from Primary to Secondary

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

S T E P #	<p>This procedure provides instructions on Stopping the Application Software on the Primary and DR NOAM.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>
<p>1.</p> <div data-bbox="142 590 191 632" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<p>Primary NOAM VIP:</p> <p>1) Launch an HTML5 compliant browser and connect to the XML Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>“Continue to this website (not recommended).”</p> <div data-bbox="505 554 1539 1142">  </div>
<p>2.</p> <div data-bbox="142 1220 191 1262" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<p>Primary NOAM VIP:</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p> <div data-bbox="505 1184 1338 1829">  </div>

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

3.

Primary NOAM VIP:

The user should be presented the Product Main Menu as shown on the right.

Verify that the message shown across the bottom of the panel indicates that the browser is using the "VIP" to connect to the "ACTIVE NETWORK OAM&P".



4.

Primary NOAM VIP:

Select...

Main Menu

→ Status & Manage
→ HA

...as shown on the right.

Hostname	OAM HA Role	Application HA Role	Max Allowed HA Role
righnc-sds-NO-a	OOS	N/A	Active
righnc-sds-NO-b	Active	N/A	Active
mrsvnc-sds-NO-a	OOS	N/A	Active
mrsvnc-sds-NO-b	OOS	N/A	Active

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

5.

Primary NOAM VIP:

Using the information shown in the browser window...

1) Use the Server **hostname** shown in the bottom banner for the “**ACTIVE NETWORK OAM&P**” to identify the current “**Primary**” NOAM site.

Now that we know which NOAM site is Primary...

2) Identify the **Primary Active, Primary Standby, Secondary Active (DR) and Secondary Standby** NOAM Servers.

1

Successfully connected using VIP to rlghnc-sds-NO-b (ACTIVE NETWORK OAM&P) Updates enabled

NOTE: The server *hostname* of the “**ACTIVE NETWORK OAM&P**” identifies the current “**Primary**” NOAM site (e.g. *rlghnc*).

Main Menu: Status & Manage -> HA

Filter*

Hostname	OAM HA Role	Application HA Role	Max Allowed HA Role	Mate Hostname List	Network Element	Server Role
rlghnc-sds-NO-a	Standby	N/A	Active	rlghnc-sds-NO-b	NO_RLGHNC	Network OAM&P
rlghnc-sds-NO-b	Active	N/A	Active	rlghnc-sds-NO-a	NO_RLGHNC	Network OAM&P
mrsvnc-sds-NO-a	Standby	N/A	Active	mrsvnc-sds-NO-b	NO_MRSVNC	Network OAM&P
mrsvnc-sds-NO-b	Active	N/A	Active	mrsvnc-sds-NO-a	NO_MRSVNC	Network OAM&P
rlghnc-sds-QS	Observer	N/A	Observer	rlghnc-sds-NO-a rlghnc-sds-NO-b	NO_RLGHNC	Query Server

!!! WARNING!!! DO NOT SKIP THE FOLLOWING STEP!

“Active/Standby” states for each NOAM server must be recorded as it is Critical that the SW on each server be stopped in the exact order specified in Steps 8 - 12 of this procedure.

6.

Primary NOAM VIP:

Record the hostnames of the **Active / Standby** NOAM servers at the “**Primary**” and “**Secondary**” (DR) NOAM sites in the space provided.

Site_1 = Primary_NOAM (Active) = _____

Site_1 = Primary_NOAM (Standby) = _____

Site_2 = DR_NOAM (Active) = _____

Site_2 = DR_NOAM (Standby) = _____

7.

Primary NOAM VIP:

Select...

Main Menu
→ Status & Manage
→ Server

...as shown on the right.

Main Menu

- Administration
- Configuration
- Alarms & Events
- Security Log
- Status & Manage
 - Network Elements
 - Server
 - HA
 - Database
 - KPIs

Main Menu: Status & Manage -> Server

Filter*

Server Hostname	Network Element	Appl State
freeport-dp-1	SDS_SO_Freeport	Enabled
freeport-dp-2	SDS_SO_Freeport	Enabled
freeport-sds-so-a	SDS_SO_Freeport	Enabled
freeport-sds-so-b	SDS_SO_Freeport	Enabled

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

<div>8.<div></div></div>	<p>Primary NOAM VIP:</p> <p>Based on the information recorded in Step 6 of this procedure...</p> <p>Perform the below sub-steps on the Primary NOAM “Standby” Server.</p> <p>1) Select the server in the right panel (<i>highlight will occur</i>).</p> <p>2) Click the “Stop” dialogue button in the bottom of the right panel.</p> <p>3) Click “OK” in the pop-up confirmation dialogue box.</p> <p>NOTE: Alarms will begin to generate at this time including but not limited to Event ID(s): 10008, 10075 & 31201.</p>	<div><div>Main Menu: Status & Manage -> Server</div><div><div>Filter* ▼</div><table><thead><tr><th>Server Hostname</th><th>Network Element</th><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr></thead><tbody><tr><td>nassau-sds-so-b</td><td>SDS_SO_Nassau</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>rlghnc-sds-NO-a</td><td>NO_RLGHNC</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>rlghnc-sds-NO-b</td><td>NO_RLGHNC</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>rlghnc-sds-QS</td><td>NO_RLGHNC</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>turks-dp-1</td><td>SDS_SO_Turks</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></tbody></table><div><div>Stop</div><div>Restart</div><div>Reboot</div><div>NTP Sync</div><div>Report</div></div></div><div><div>Message from webpage</div><div><div>?</div><div>Are you sure you wish to stop application software on the following server(s)? rlghnc-sds-NO-a</div><div><div>OK</div><div>Cancel</div></div></div></div></div>	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc	nassau-sds-so-b	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm	rlghnc-sds-NO-a	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm	rlghnc-sds-NO-b	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm	rlghnc-sds-QS	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm	turks-dp-1	SDS_SO_Turks	Enabled	Norm	Norm	Norm	Norm
Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc																																						
nassau-sds-so-b	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm																																						
rlghnc-sds-NO-a	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm																																						
rlghnc-sds-NO-b	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm																																						
rlghnc-sds-QS	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm																																						
turks-dp-1	SDS_SO_Turks	Enabled	Norm	Norm	Norm	Norm																																						
<div>9.<div></div></div>	<p>Primary NOAM VIP:</p> <p>After the screen refreshes, verify that the server now shows an Appl State value of “Disabled” and a Proc value of “Man”.</p> <p>NOTE: Although the screen will automatically refresh after several seconds, the user may refresh it immediately if desired by reselecting the left menu option for the [Main Menu: Status & Manage → Server].</p>	<div><div>Main Menu: Status & Manage -> Server</div><div><div>Filter* ▼</div><table><thead><tr><th>Server Hostname</th><th>Network Element</th><th>Appl State</th><th>Alm</th><th>DB</th><th>Reporting Status</th><th>Proc</th></tr></thead><tbody><tr><td>nassau-sds-so-b</td><td>SDS_SO_Nassau</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>rlghnc-sds-NO-a</td><td>NO_RLGHNC</td><td>Disabled</td><td>Warn</td><td>Norm</td><td>Norm</td><td>Man</td></tr><tr><td>rlghnc-sds-NO-b</td><td>NO_RLGHNC</td><td>Enabled</td><td>Warn</td><td>Warn</td><td>Norm</td><td>Norm</td></tr><tr><td>rlghnc-sds-QS</td><td>NO_RLGHNC</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr><tr><td>turks-dp-1</td><td>SDS_SO_Turks</td><td>Enabled</td><td>Norm</td><td>Norm</td><td>Norm</td><td>Norm</td></tr></tbody></table></div></div>	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc	nassau-sds-so-b	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm	rlghnc-sds-NO-a	NO_RLGHNC	Disabled	Warn	Norm	Norm	Man	rlghnc-sds-NO-b	NO_RLGHNC	Enabled	Warn	Warn	Norm	Norm	rlghnc-sds-QS	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm	turks-dp-1	SDS_SO_Turks	Enabled	Norm	Norm	Norm	Norm
Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc																																						
nassau-sds-so-b	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm																																						
rlghnc-sds-NO-a	NO_RLGHNC	Disabled	Warn	Norm	Norm	Man																																						
rlghnc-sds-NO-b	NO_RLGHNC	Enabled	Warn	Warn	Norm	Norm																																						
rlghnc-sds-QS	NO_RLGHNC	Enabled	Norm	Norm	Norm	Norm																																						
turks-dp-1	SDS_SO_Turks	Enabled	Norm	Norm	Norm	Norm																																						
<div>10.<div></div></div>	<p>Primary NOAM VIP:</p> <p>“Stop” the SW on the Primary NOAM “Active” Server.</p>	<p>Repeat Steps 8 - 9 of this Procedure for the Primary NOAM “Active” Server.</p>																																										

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

11. <input type="checkbox"/>	Primary NOAM VIP: "Stop" the SW on the DR NOAM "Standby" Server.	Repeat Steps 8 - 9 of this Procedure for the DR NOAM "Standby" Server.
12. <input type="checkbox"/>	Primary NOAM VIP: "Stop" the SW on the DR NOAM "Active" Server.	Repeat Steps 8 - 9 of this Procedure for the DR NOAM "Active" Server.
13. <input type="checkbox"/>	Primary NOAM VIP: 1) Access the command prompt (CLI). 2) Log into the server as the "admusr" user. NOTE: The password will not appear on the screen as the characters are typed.	Oracle Linux Server release 6.8 Kernel 2.6.32-642.13.1.el6prere17.4.0.0_88.36.0.x86_64 on an x86_64 rlghnc-sds-NO-b login: admusr Password: <admusr_password>
14. <input type="checkbox"/>	Primary NOAM VIP: Output similar to that shown on the right will appear as the server returns to a command prompt.	*** TRUNCATED OUTPUT *** PRODPATH= RELEASE=7.3.0 RUNID=00 VPATH=/var/TKLC/rundb:/usr/TKLC/appworks:/usr/TKLC/awpcommon:/usr/TKLC/comagent-gui:/usr/TKLC/comagent-gui:/usr/TKLC/comagent:/usr/TKLC/sds PRODPATH=/opt/comcol/prod [admusr@rlghnc-sds-NO-b ~]\$
15. <input type="checkbox"/>	Primary NOAM VIP: Confirm that you are connected to the Primary Active NOAM Server by verifying that the server hostname matches the entry showing "VIP Act/Act".	[admusr@rlghnc-sds-NO-b ~]\$ hostname rlghnc-sds-NO-b [admusr@rlghnc-sds-NO-b ~]\$ ha.mystate -i grep VIP VIP Act/Act rlghnc-sds-NO-b 0 0302:235736.946 [admusr@rlghnc-sds-NO-b ~]\$
16. <input type="checkbox"/>	Primary NOAM VIP: Verify that the current value for "myClusterRole" is "Primary".	[admusr@rlghnc-sds-NO-b ~]\$ top.myrole myNodeId=A0907.121 myParentClusters=() myClusterRole= Primary myRecognizedPrimary=A0907 myRecognizedSecondary=A1103 [admusr@rlghnc-sds-NO-b ~]\$
17. <input type="checkbox"/>	Primary NOAM VIP: Set the value for "myClusterRole" to "Secondary".	[admusr@rlghnc-sds-NO-b ~]\$ top.setSecondary - Using my cluster: A0907 - New Secondary Timestamp: 03/03/17 00:19:07.181 - Updating To A0907.060: rlghnc-sds-NO-a - Updating To A0907.113: rlghnc-sds-QS - Updating To A0907.121: rlghnc-sds-NO-b - Updating To A1103.165: mrvnc-sds-NO-b - Updating To A1103.223: mrvnc-sds-NO-a [admusr@rlghnc-sds-NO-b ~]\$

Procedure 4: Demoting the Active NOAM from Primary to Secondary [Site_1]

18. <input type="checkbox"/>	Primary NOAM VIP: Verify that the value for "myClusterRole" is now "Secondary" .	[admusr@rlghnc-sds-NO-b ~]\$ top.myrole myNodeId=A0907.121 myParentClusters=() myClusterRole= Secondary myRecognizedPrimary=A0907 myRecognizedSecondary=Unknown [admusr@rlghnc-sds-NO-b ~]\$
19. <input type="checkbox"/>	Primary NOAM VIP: Verify the current PID for the "apwSoapServer" process.	[admusr@rlghnc-sds-NO-b ~]\$ pl grep Server A 946215 apwSoapServer Up 03/02 23:52:31 3 !CMNOSIGCHK=1 apwSoapServer [admusr@rlghnc-sds-NO-b ~]\$
20. <input type="checkbox"/>	Primary NOAM VIP: Restart the "apwSoapServer" process.	[admusr@rlghnc-sds-NO-b ~]\$ sudo pm.kill apwSoapServer [admusr@rlghnc-sds-NO-b ~]\$
21. <input type="checkbox"/>	Primary NOAM VIP: Verify that the PID for the "apwSoapServer" process has changed from the previous value shown in Step 19 of this procedure.	[admusr@rlghnc-sds-NO-b ~]\$ pl grep Server A 951908 apwSoapServer Up 03/02 23:52:31 3 !CMNOSIGCHK=1 apwSoapServer [admusr@rlghnc-sds-NO-b ~]\$
This Procedure has been completed. Return to Figure 1.		

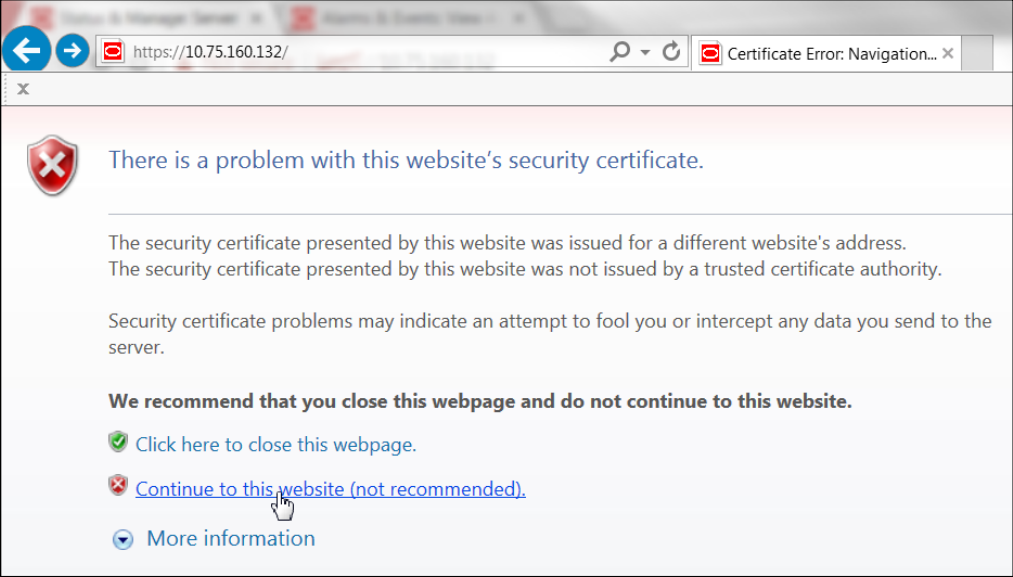

5.2 Promoting the DR NOAM from Secondary to Primary

5.2.1 Promoting the DR NOAM from Secondary to Primary (Graceful)

Procedure 5: Promoting the DR NOAM from Secondary to Primary (Graceful) [Site_2]

S T E P #	This procedure provides instructions on Promoting the DR NOAM from Secondary to Primary. Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number. IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.	
1. <input type="checkbox"/>	DR NOAM VIP: 1) Access the command prompt (CLI). 2) Log into the server as the "admusr" user. NOTE: The password will not appear on the screen as the characters are typed.	Oracle Linux Server release 6.8 Kernel 2.6.32-642.13.1.el6prere17.4.0.0.0_88.36.0.x86_64 on an x86_64 msvnc-sds-NO-b login: admusr Password: <admusr_password>
2. <input type="checkbox"/>	DR NOAM VIP: Output similar to that shown on the right will appear as the server returns to a command prompt.	*** TRUNCATED OUTPUT *** PRODPATH= RELEASE=7.3.0 RUNID=00 VPATH=/var/TKLC/rundb:/usr/TKLC/appworks:/usr/TKLC/awpcommon:/usr/TKLC/comagent-gui:/usr/TKLC/comagent-gui:/usr/TKLC/comagent:/usr/TKLC/sds PRODPATH=/opt/comcol/prod [admusr@mrvnc-sds-NO-b ~]\$
3. <input type="checkbox"/>	DR NOAM VIP: Verify that the current value for "myClusterRole" is "Secondary".	[admusr@mrvnc-sds-NO-b ~]\$ top.myrole myNodeId=A1103.165 myParentClusters=() myClusterRole= Secondary myRecognizedPrimary=A1103 myRecognizedSecondary=Unknown [admusr@mrvnc-sds-NO-b ~]\$
4. <input type="checkbox"/>	DR NOAM VIP: Set the value for "myClusterRole" to "Primary".	[admusr@mrvnc-sds-NO-b ~]\$ top.setPrimary - Using my cluster: A1103 - New Primary Timestamp: 03/03/17 00:50:40.986 - Updating To A0907.060: rlghnc-sds-NO-a - Updating To A0907.113: rlghnc-sds-QS - Updating To A0907.121: rlghnc-sds-NO-b - Updating To A1103.165: mrvnc-sds-NO-b - Updating To A1103.223: mrvnc-sds-NO-a [admusr@mrvnc-sds-NO-b ~]\$
5. <input type="checkbox"/>	DR NOAM VIP: Verify that the value for "myClusterRole" is now "Primary".	[admusr@mrvnc-sds-NO-b ~]\$ top.myrole myNodeId=A1103.165 myParentClusters=() myClusterRole= Primary myRecognizedPrimary=A1103 myRecognizedSecondary=A0907 [admusr@mrvnc-sds-NO-b ~]\$

Procedure 5: Promoting the DR NOAM from Secondary to Primary (Graceful) [Site_2]

<p>6.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>1) Launch an HTML5 compliant browser and connect to the XMI Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>"Continue to this website (not recommended)."</p>	
<p>7.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p>	

Procedure 5: Promoting the DR NOAM from Secondary to Primary (Graceful) [Site_2]

8.

New Primary NOAM VIP (former DR):

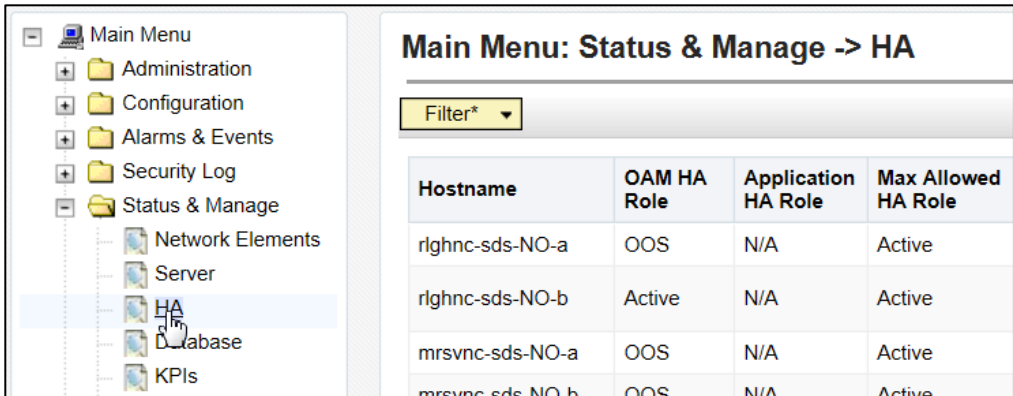
Select...

Main Menu

→ **Status & Manage**

→ **HA**

...as shown on the right.



9.

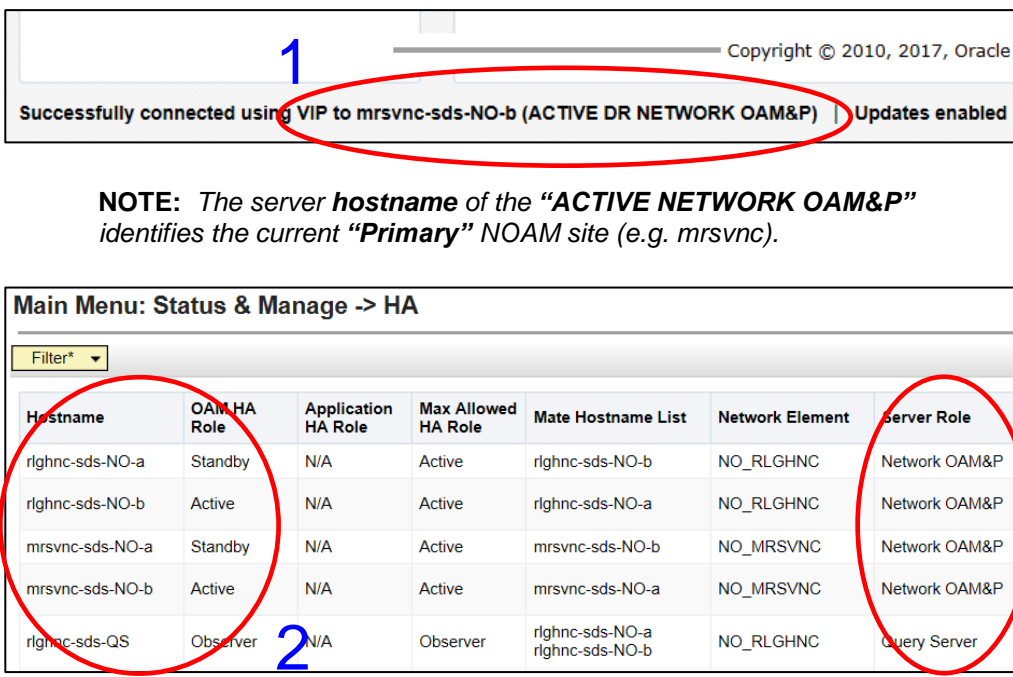
New Primary NOAM VIP (former DR):

Using the information shown in the browser window...

1) Use the Server **hostname** shown in the bottom banner for the **“ACTIVE NETWORK OAM&P”** to identify the current **“Primary”** NOAM site.

Now that we know which NOAM site is Primary...

2) Identify the **Primary Active, Primary Standby, Secondary Active (DR) and Secondary Standby** NOAM Servers.





!!! WARNING!!! DO NOT SKIP THE FOLLOWING STEP!

“Active/Standby” states for each NOAM server must be recorded as it is Critical that the SW on each server be restarted in the exact order specified in Steps 12 - 16 of this procedure.

10.

New Primary NOAM VIP (former DR):

Based on the information identified in the previous step, record the hostnames of the Primary Active, Primary Standby, Secondary Active (DR) and Secondary Standby NOAM Servers.

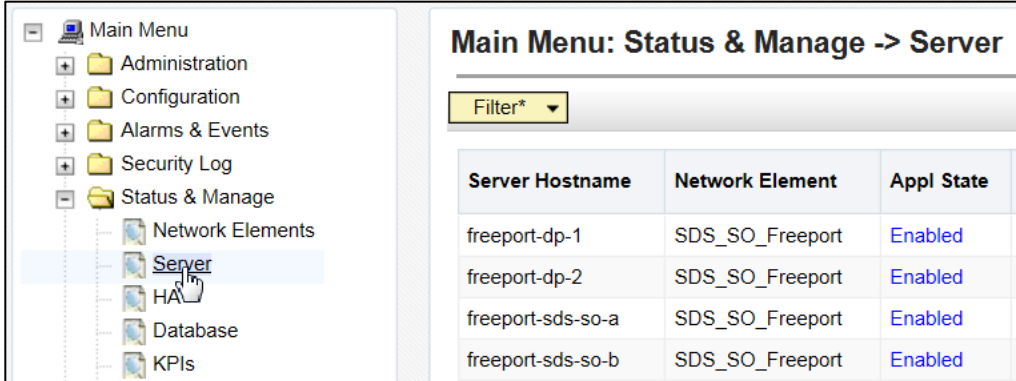
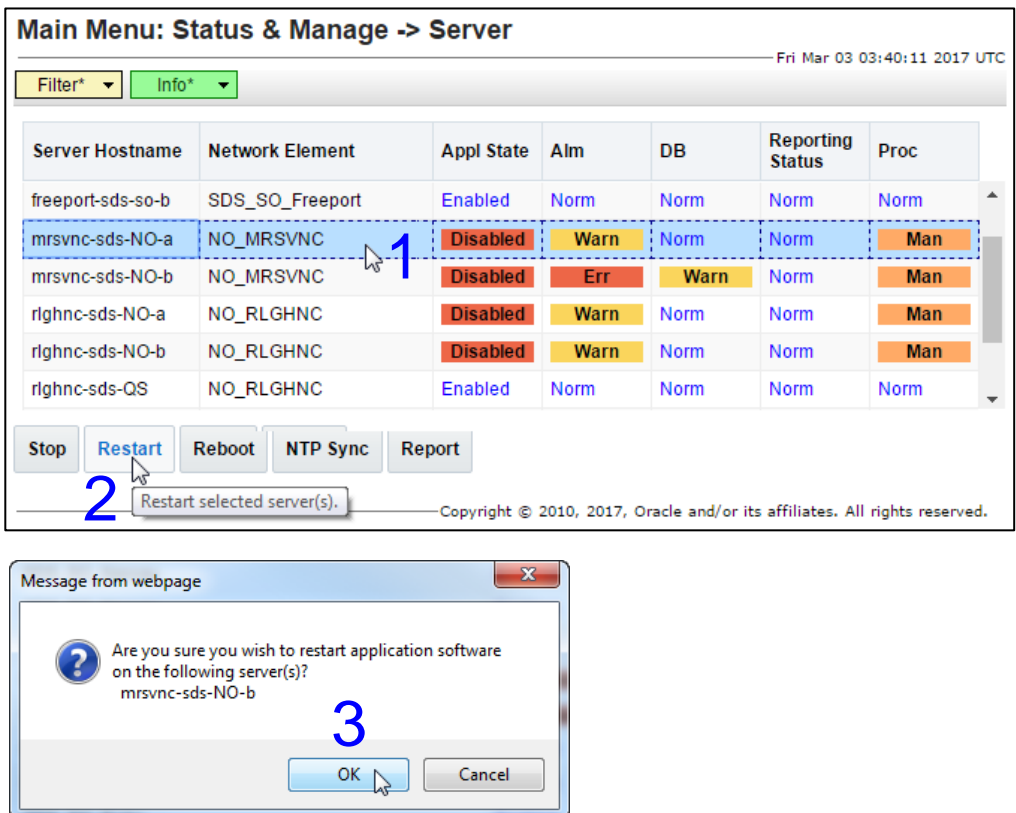
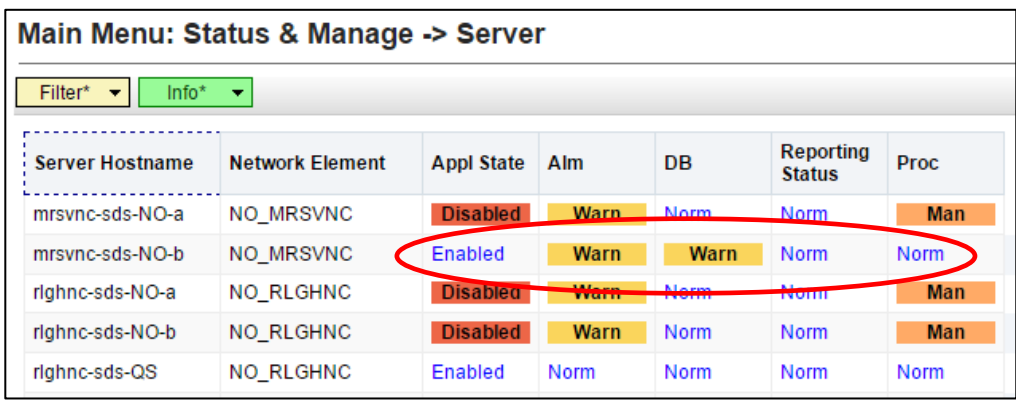
Site_1 = Primary_NOAM (Active) = _____

Site_1 = Primary_NOAM (Standby) = _____

Site_2 = DR_NOAM (Active) = _____

Site_2 = DR_NOAM (Standby) = _____

Procedure 5: Promoting the DR NOAM from Secondary to Primary (*Graceful*) [Site_2]

<p>11.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>Select...</p> <p>Main Menu → Status & Manage → Server</p> <p>...as shown on the right.</p>	
<p>12.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>Based on the information recorded in Step 10 of this procedure...</p> <p>Perform the below sub-steps on the newly promoted Primary NOAM "Active" Server (Site_2).</p> <p>1) Select the Server in the right panel (<i>highlight will occur</i>).</p> <p>2) Click the "Restart" dialogue button in the bottom of the right panel.</p> <p>3) Click "OK" in the pop-up confirmation dialogue box.</p>	
<p>13.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>After the screen refresh, verify that the server now shows an Appl State value of "Enabled" and a Proc value of "Norm".</p>	

Procedure 5: Promoting the DR NOAM from Secondary to Primary (*Graceful*) [Site_2]

14. <input type="checkbox"/>	New Primary NOAM VIP (former DR): "Restart" the SW on the Primary NOAM "Standby" Server.	Repeat Steps 12 - 13 of this Procedure for the Primary NOAM "Standby" Server.
15. <input type="checkbox"/>	New Primary NOAM VIP (former DR): "Restart" the SW on the DR NOAM "Standby" Server.	Repeat Steps 12 - 13 of this Procedure for the DR NOAM "Standby" Server.
16. <input type="checkbox"/>	New Primary NOAM VIP (former DR): "Restart" the SW on the DR NOAM "Active" Server.	Repeat Steps 12 - 13 of this Procedure for the DR NOAM "Active" Server.



- FOR **SDS** SYSTEMS, THIS PROCEDURE HAS BEEN COMPLETED. **RETURN TO FIGURE 1** FOR NEXT STEPS.
- FOR **DSR** SYSTEMS ONLY, CONTINUE WITH **STEP 17** OF THIS PROCEDURE.

17. <input type="checkbox"/>	DSR Systems Only (Steps 17 - 22): New Primary NOAM VIP (former DR): Identify the clusterId values for the <i>myRecognizedPrimary</i> and the <i>myRecognizedSecondary</i> (e.g. Axxxx).	<pre>[admusr@dominica-dr-noam-b ~]\$ top.myrole myNodeId=A0568.058 myParentClusters=() myClusterRole=Primary myRecognizedPrimary=A0568 myRecognizedSecondary=A1667 [admusr@dominica-dr-noam-b ~]\$</pre>
18. <input type="checkbox"/>	New Primary NOAM VIP (former DR): Record the clusterId values for the <i>myRecognizedPrimary</i> and the <i>myRecognizedSecondary</i> in the space provided.	myRecognizedPrimary (clusterId) = _____ myRecognizedSecondary (clusterId) = _____
19. <input type="checkbox"/>	New Primary NOAM VIP (former DR): Identify which A-Level clusterId (e.g. Axxxx) is located in the "HaClusterResourceCfg" table.	<pre>[admusr@dominica-dr-noam-b ~]\$ iqt -p HaClusterResourceCfg cluster resource optional A0568 DSROAM_Proc Yes C0804 DSROAM_Proc Yes C1223 DSROAM_Proc Yes C2346 DSROAM_Proc Yes C3147 DSROAM_Proc Yes C3316 DSROAM_Proc Yes [admusr@dominica-dr-noam-b ~]\$</pre>

Procedure 5: Promoting the DR NOAM from Secondary to Primary (*Graceful*) [Site_2]

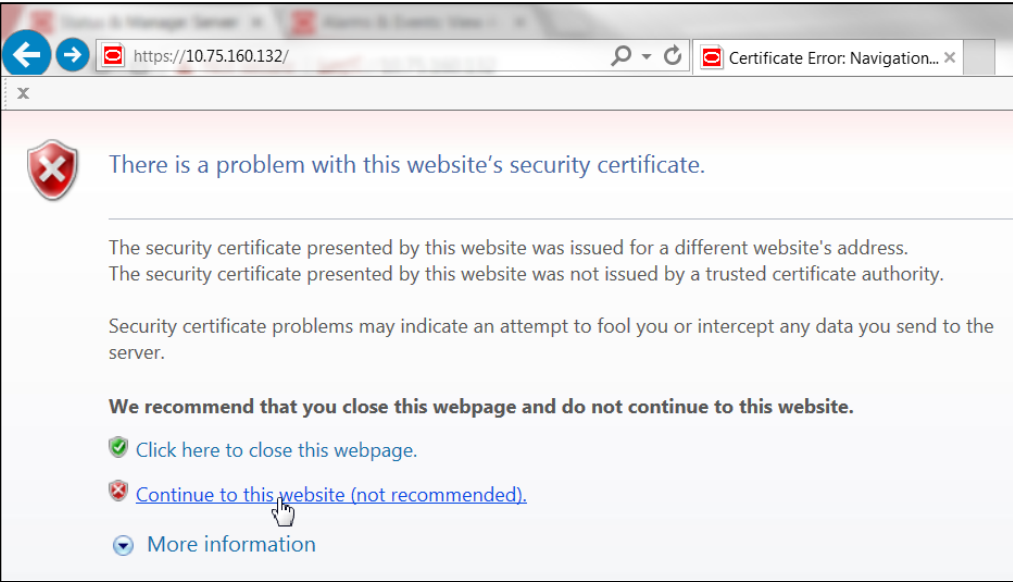
<p>20.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>If the A-Level clusterId located in the "HaClusterResourceCfg" table is the <i>myRecognizedPrimary</i> value recorded in Step 18 of this procedure, delete the entry as shown to the right.</p> <p>Otherwise, continue to the next step.</p>	<p><u>Syntax Example:</u></p> <pre>\$ irem HaClusterResourceCfg where "cluster='<myRecognizedPrimary_clusterId>'" [admusr@dominica-dr-noam-b ~]\$ irem HaClusterResourceCfg where "cluster='A0568'" === deleted 1 records === [admusr@dominica-dr-noam-b ~]\$</pre>
<p>21.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>Add an entry to the "HaClusterResourceCfg" table for the <i>myRecognizedSecondary</i> value recorded in Step 18 of this procedure.</p>	<p><u>Syntax Example:</u></p> <pre>\$ echo "<myRecognizedSecondary_clusterId> DSROAM_Proc Yes" iload -ha -xun -fcluster -fresource -foptional HaClusterResourceCfg [admusr@dominica-dr-noam-b ~]\$ echo "A1667 DSROAM_Proc Yes" iload - ha -xun -fcluster -fresource -foptional HaClusterResourceCfg [admusr@dominica-dr-noam-b ~]\$</pre>
<p>22.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>Verify that the "HaClusterResourceCfg" table now displays an entry for the <i>myRecognizedSecondary</i> value recorded in Step 18 of this procedure.</p>	<pre>[admusr@dominica-dr-noam-b ~]\$ iqt -p HaClusterResourceCfg cluster resource optional A1667 DSROAM_Proc Yes C0804 DSROAM_Proc Yes C1223 DSROAM_Proc Yes C2346 DSROAM_Proc Yes C3147 DSROAM_Proc Yes C3316 DSROAM_Proc Yes [admusr@dominica-dr-noam-b ~]\$</pre>
<p>This Procedure has been completed. Return to Figure 1.</p>		

5.2.2 Promoting the DR NOAM from Secondary to Primary (Outage)


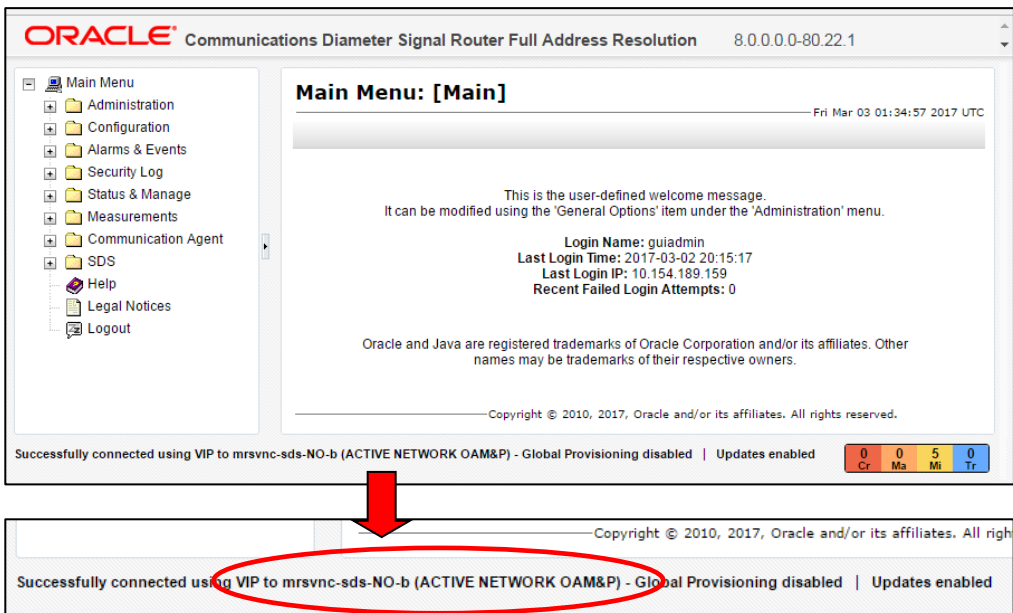
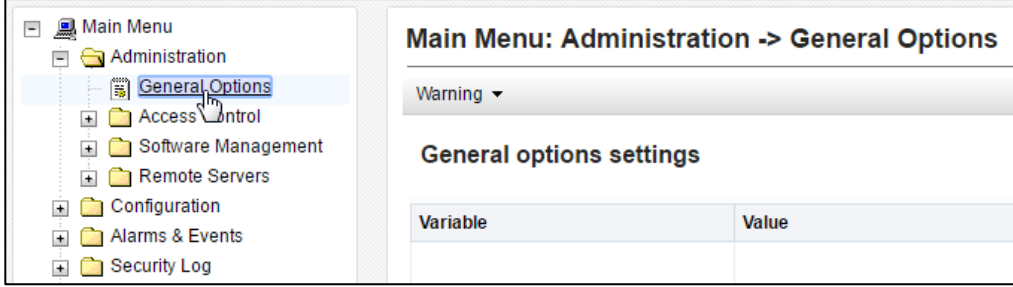
Procedure 6: Promoting the DR NOAM from Secondary to Primary (Outage) [Site_2]

S T E P #	This procedure provides instructions on Promoting the DR NOAM from Secondary to Primary. Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number. IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.	
1. <input type="checkbox"/>	DR NOAM VIP: 1) Access the command prompt (CLI). 2) Log into the server as the "admusr" user. NOTE: The password will not appear on the screen as the characters are typed.	Oracle Linux Server release 6.8 Kernel 2.6.32-642.13.1.el6prere17.4.0.0.0_88.36.0.x86_64 on an x86_64 msvnc-sds-NO-b login: admusr Password: <admusr_password>
2. <input type="checkbox"/>	DR NOAM VIP: Output similar to that shown on the right will appear as the server returns to a command prompt.	*** TRUNCATED OUTPUT *** PRODPATH= RELEASE=7.3.0 RUNID=00 VPATH=/var/TKLC/rundb:/usr/TKLC/appworks:/usr/TKLC/awpcommon:/usr/TKLC/comagent-gui:/usr/TKLC/comagent-gui:/usr/TKLC/comagent:/usr/TKLC/sds PRODPATH=/opt/comcol/prod [admusr@mrvnc-sds-NO-b ~]\$
3. <input type="checkbox"/>	DR NOAM VIP: Verify that the current value for "myClusterRole" is "Secondary".	[admusr@mrvnc-sds-NO-b ~]\$ top.myrole myNodeId=A1103.165 myParentClusters=(A0907) myClusterRole= Secondary myRecognizedPrimary= A0907 myRecognizedSecondary=A1103 [admusr@mrvnc-sds-NO-b ~]\$
4. <input type="checkbox"/>	DR NOAM VIP: Using the clusterId of the myRecognizedPrimary from the previous step, set the clusterId to Secondary . NOTE: The connection timeouts to the Primary NOAM NE (shown in the output to the right) are expected when that NE is network isolated. Under these circumstances, the user should allow several minutes (~ 7) for this command to complete.	[admusr@mrvnc-sds-NO-b ~]\$ top.setSecondary A0907 - New Secondary Timestamp: 03/03/17 18:28:48.318 - Updating To A0907.060: rlghnc-sds-NO-a setSecondaryTo(A0907) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A0907.113: rlghnc-sds-QS setSecondaryTo(A0907) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A0907.121: rlghnc-sds-NO-b setSecondaryTo(A0907) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A1103.165: mrvnc-sds-NO-b - Updating To A1103.223: mrvnc-sds-NO-a [admusr@mrvnc-sds-NO-b ~]\$

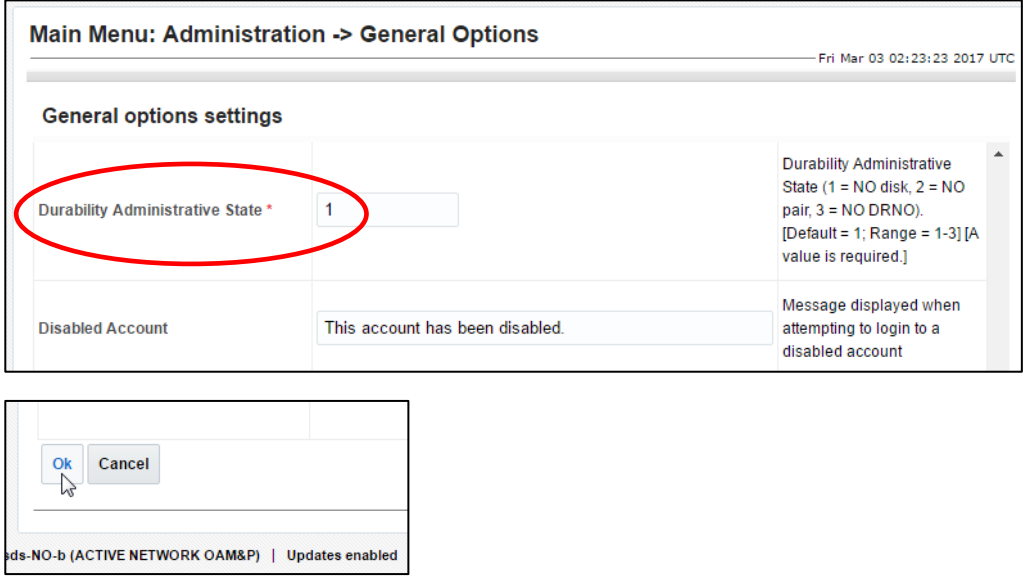
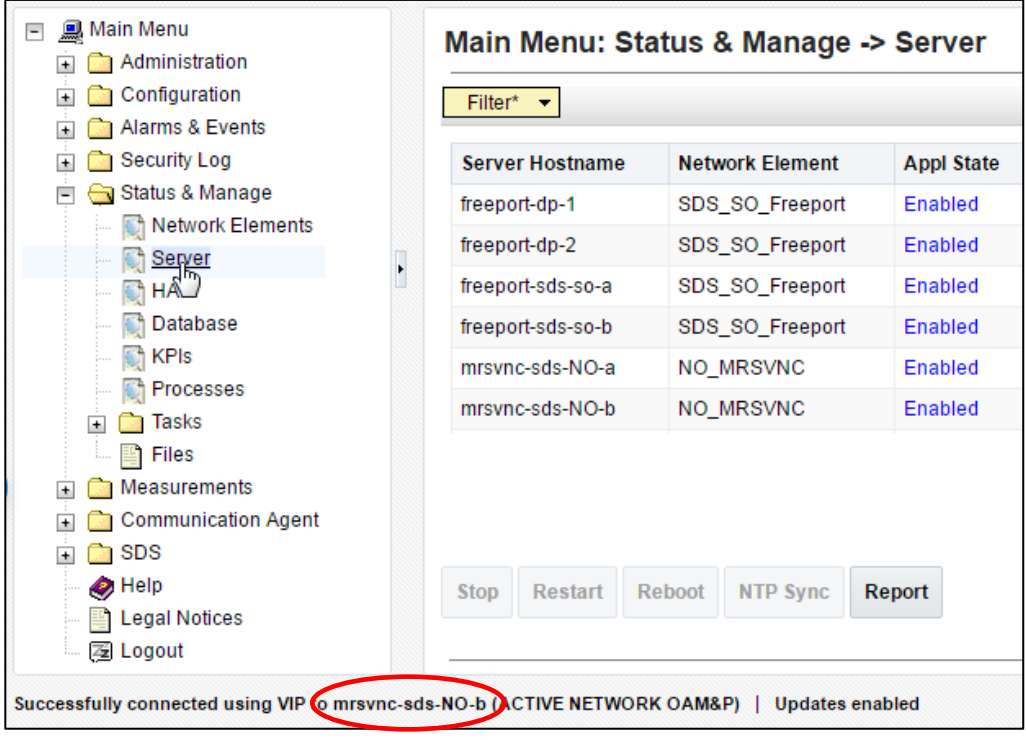
Procedure 6: Promoting the DR NOAM from Secondary to Primary (*Outage*) [Site_2]

<p>5.</p> <p><input type="checkbox"/></p>	<p>DR NOAM VIP:</p> <p>Set the value for "myClusterRole" to "Primary".</p> <p>NOTE: The connection timeouts to the Primary NOAM NE (shown in the output to the right) are expected when that NE is network isolated.</p> <p>Under these circumstances, the user should allow several minutes (≈ 7) for this command to complete.</p>	<pre>[admusr@mrvnc-sds-NO-b ~]\$ top.setPrimary - Using my cluster: A1103 - New Primary Timestamp: 03/03/17 18:35:26.279 - Updating To A0907.060: rlghnc-sds-NO-a setPrimaryTo(A1103) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A0907.113: rlghnc-sds-QS setPrimaryTo(A1103) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A0907.121: rlghnc-sds-NO-b setPrimaryTo(A1103) returned proxy error=28 SOAP 1.2 fault SOAP-ENV:Receiver [no subcode] "Connection timed out" Detail: connect failed in tcp_connect() - Updating To A1103.165: mrvnc-sds-NO-b - Updating To A1103.223: mrvnc-sds-NO-a [admusr@mrvnc-sds-NO-b ~]\$</pre>
<p>6.</p> <p><input type="checkbox"/></p>	<p>DR NOAM VIP:</p> <p>Verify that the value for "myClusterRole" is now set to "Primary".</p>	<pre>[admusr@mrvnc-sds-NO-b ~]\$ top.myrole myNodeId=A1103.165 myParentClusters=() myClusterRole=Primary myRecognizedPrimary=A1103 myRecognizedSecondary=A0907 [admusr@mrvnc-sds-NO-b ~]\$</pre>
<p>7.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>1) Launch an HTML5 compliant browser and connect to the XMI Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>"Continue to this website (not recommended)."</p>	

Procedure 6: Promoting the DR NOAM from Secondary to Primary (Outage) [Site_2]

<p>8.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p>	
<p>9.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>The user should be presented the Product Main Menu as shown on the right.</p> <p>Verify that the message shown across the bottom of the panel indicates that the browser is using the “VIP” to connect to the “ACTIVE NETWORK OAM&P”.</p>	
<p>10.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>Select...</p> <p>Main Menu</p> <p>→ Administration</p> <p>→ General Options</p> <p>...as shown on the right.</p>	

Procedure 6: Promoting the DR NOAM from Secondary to Primary (Outage) [Site_2]

<p>11.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>1) Verify the value for “Durability Administrative State”.</p> <p>2) If executing this procedure in response to a network isolated Primary NOAM (outage), modify the “Durability Administrative State” value to 1 (if necessary) and click the “OK” dialogue button.</p>	 <p>Main Menu: Administration -> General Options</p> <p>General options settings</p> <p>Durability Administrative State * 1</p> <p>Disabled Account This account has been disabled. Message displayed when attempting to login to a disabled account</p> <p>Ok Cancel</p> <p>sd-s-NO-b (ACTIVE NETWORK OAM&P) Updates enabled</p>																					
<p>12.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>1) Select...</p> <p>Main Menu → Status & Manage → Server</p> <p>...as shown on the right.</p> <p>2) Identify the hostname of the Primary Active NOAM server from the banner message across the bottom of the browser window.</p>	 <p>Main Menu: Status & Manage -> Server</p> <p>Filter*</p> <table border="1"> <thead> <tr> <th>Server Hostname</th> <th>Network Element</th> <th>Appl State</th> </tr> </thead> <tbody> <tr> <td>freeport-dp-1</td> <td>SDS_SO_Freeport</td> <td>Enabled</td> </tr> <tr> <td>freeport-dp-2</td> <td>SDS_SO_Freeport</td> <td>Enabled</td> </tr> <tr> <td>freeport-sds-so-a</td> <td>SDS_SO_Freeport</td> <td>Enabled</td> </tr> <tr> <td>freeport-sds-so-b</td> <td>SDS_SO_Freeport</td> <td>Enabled</td> </tr> <tr> <td>mrsvnc-sds-NO-a</td> <td>NO_MRSVNC</td> <td>Enabled</td> </tr> <tr> <td>mrsvnc-sds-NO-b</td> <td>NO_MRSVNC</td> <td>Enabled</td> </tr> </tbody> </table> <p>Stop Restart Reboot NTP Sync Report</p> <p>Successfully connected using VIP o mrsvnc-sds-NO-b (ACTIVE NETWORK OAM&P) Updates enabled</p>	Server Hostname	Network Element	Appl State	freeport-dp-1	SDS_SO_Freeport	Enabled	freeport-dp-2	SDS_SO_Freeport	Enabled	freeport-sds-so-a	SDS_SO_Freeport	Enabled	freeport-sds-so-b	SDS_SO_Freeport	Enabled	mrsvnc-sds-NO-a	NO_MRSVNC	Enabled	mrsvnc-sds-NO-b	NO_MRSVNC	Enabled
Server Hostname	Network Element	Appl State																					
freeport-dp-1	SDS_SO_Freeport	Enabled																					
freeport-dp-2	SDS_SO_Freeport	Enabled																					
freeport-sds-so-a	SDS_SO_Freeport	Enabled																					
freeport-sds-so-b	SDS_SO_Freeport	Enabled																					
mrsvnc-sds-NO-a	NO_MRSVNC	Enabled																					
mrsvnc-sds-NO-b	NO_MRSVNC	Enabled																					

Procedure 6: Promoting the DR NOAM from Secondary to Primary (Outage) [Site_2]

13.

New Primary NOAM VIP (former DR):

Based on the information recorded in **Step 12** of this procedure...

Perform the below sub-steps on the newly promoted **Primary NOAM "Active"** Server (Site_2).

1) Select the Server in the right panel (*highlight will occur*).

2) Click the "Restart" dialogue button in the bottom of the right panel.

3) Click "OK" in the pop-up confirmation dialogue box.

New capture for top graphic.

Main Menu: Status & Manage -> Server

Filter*

Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc
mrsvnc-sds-NO-a	NO_MRSVNC	Enabled	Err	Norm	Norm	Norm
mrsvnc-sds-NO-b	NO_MRSVNC	Enabled	Err	Norm	Norm	Norm
nassau-dp-1	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm
nassau-dp-2	SDS_SO_Nassau	Enabled	Norm	Norm	Norm	Norm
nassau-sds-so-a	SDS_SO_Nassau	Enabled	Warn	Norm	Norm	Norm
nassau-sds-so-b	SDS_SO_Nassau	Enabled	Warn	Norm	Norm	Norm

Stop

Restart

Reboot

NTP Sync

Report

Restart selected server(s).

Message from webpage

?

Are you sure you wish to restart application software on the following server(s)?
mrsvnc-sds-NO-b

OK

Cancel

- FOR **SDS** SYSTEMS, THIS PROCEDURE HAS BEEN COMPLETED. **RETURN TO FIGURE 1** FOR NEXT STEPS.
- FOR **DSR** SYSTEMS ONLY, CONTINUE WITH **STEP 14** OF THIS PROCEDURE.

14.

DSR Systems Only (Steps 14 - 19):

New Primary NOAM VIP (former DR):

Identify the **clusterId** values for the *myRecognizedPrimary* and the *myRecognizedSecondary* (e.g. Axxxx).

```
[admusr@dominica-dr-noam-b ~]$ top.myrole
myNodeId=A0568.058
myParentClusters=( )
myClusterRole=Primary
myRecognizedPrimary=A0568
myRecognizedSecondary=A1667
[admusr@dominica-dr-noam-b ~]$
```

15.

New Primary NOAM VIP (former DR):

Record the **clusterId** values for the *myRecognizedPrimary* and the *myRecognizedSecondary* in the space provided.

myRecognizedPrimary (clusterId) = _____

myRecognizedSecondary (clusterId) = _____

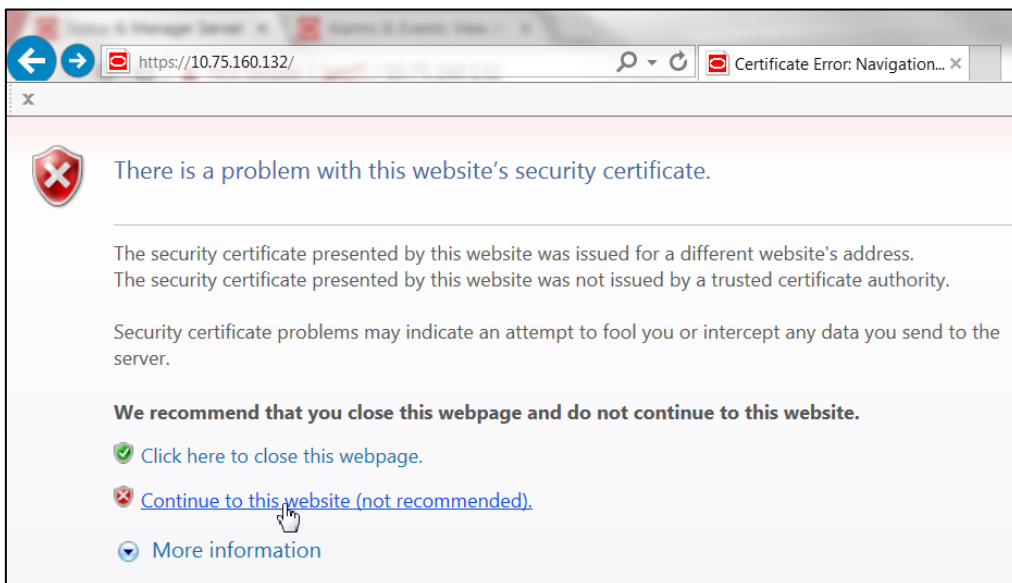
Procedure 6: Promoting the DR NOAM from Secondary to Primary (*Outage*) [Site_2]

16. <input type="checkbox"/>	New Primary NOAM VIP (former DR): Identify which A-Level clusterId (e.g. Axxxx) is located in the "HaClusterResourceCfg" table.	<pre>[admusr@dominica-dr-noam-b ~]\$ iqt -p HaClusterResourceCfg cluster resource optional A0568 DSROAM_Proc Yes C0804 DSROAM_Proc Yes C1223 DSROAM_Proc Yes C2346 DSROAM_Proc Yes C3147 DSROAM_Proc Yes C3316 DSROAM_Proc Yes [admusr@dominica-dr-noam-b ~]\$</pre>
17. <input type="checkbox"/>	New Primary NOAM VIP (former DR): If the A-Level clusterId located in the "HaClusterResourceCfg" table is the <i>myRecognizedPrimary</i> value recorded in Step 18 of this procedure, delete the entry as shown to the right. Otherwise, continue to the next step.	<p><u>Syntax Example:</u></p> <pre>\$ irem HaClusterResourceCfg where "cluster='<myRecognizedPrimary_clusterId>'" [admusr@dominica-dr-noam-b ~]\$ irem HaClusterResourceCfg where "cluster='A0568'" === deleted 1 records === [admusr@dominica-dr-noam-b ~]\$</pre>
18. <input type="checkbox"/>	New Primary NOAM VIP (former DR): Add an entry to the "HaClusterResourceCfg" table for the <i>myRecognizedSecondary</i> value recorded in Step 18 of this procedure.	<p><u>Syntax Example:</u></p> <pre>\$ echo "<myRecognizedSecondary_clusterId> DSROAM_Proc Yes" iload -ha -xun -fcluster -fresource -foptional HaClusterResourceCfg [admusr@dominica-dr-noam-b ~]\$ echo "A1667 DSROAM_Proc Yes" iload - ha -xun -fcluster -fresource -foptional HaClusterResourceCfg [admusr@dominica-dr-noam-b ~]\$</pre>
19. <input type="checkbox"/>	New Primary NOAM VIP (former DR): Verify that the "HaClusterResourceCfg" table now displays an entry for the <i>myRecognizedSecondary</i> value recorded in Step 18 of this procedure.	<pre>[admusr@dominica-dr-noam-b ~]\$ iqt -p HaClusterResourceCfg cluster resource optional A1667 DSROAM_Proc Yes C0804 DSROAM_Proc Yes C1223 DSROAM_Proc Yes C2346 DSROAM_Proc Yes C3147 DSROAM_Proc Yes C3316 DSROAM_Proc Yes [admusr@dominica-dr-noam-b ~]\$</pre>
This Procedure has been completed. Return to Figure 1 .		

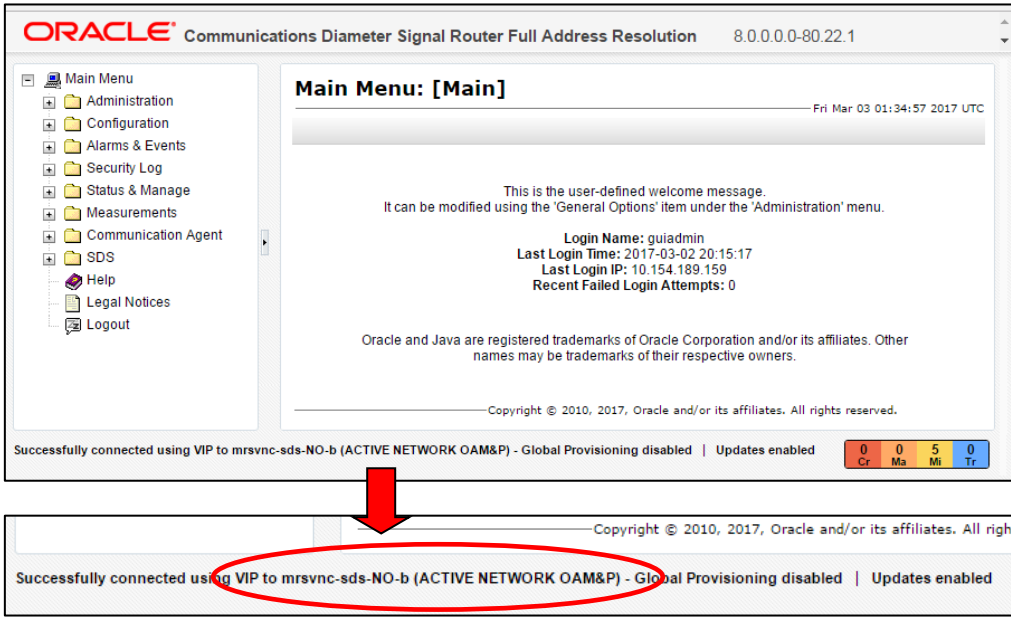
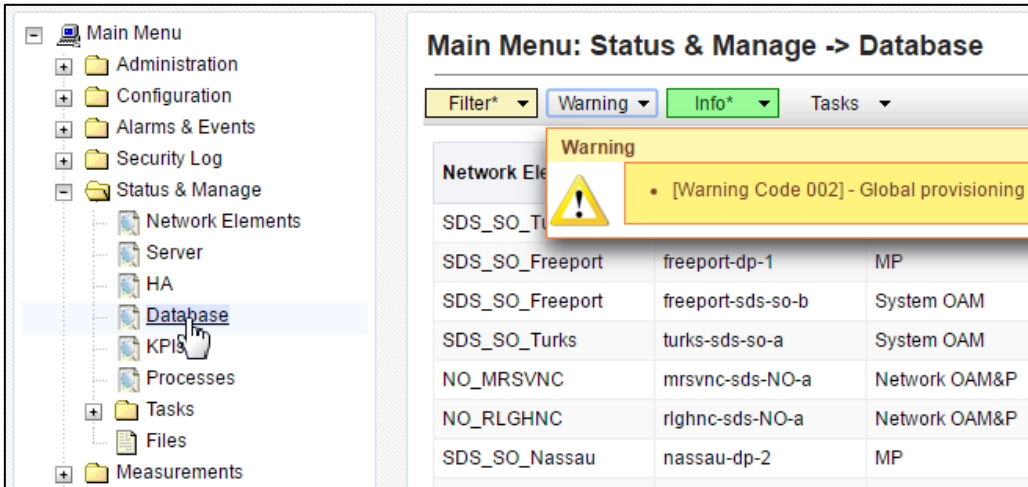
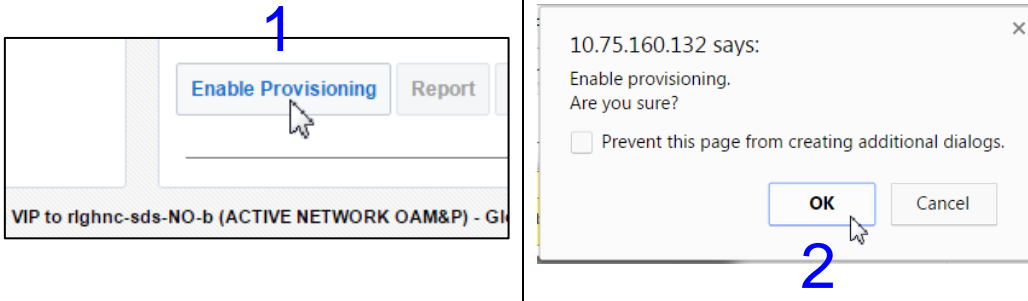
5.3 Enable Global Provisioning

Procedure 7: Enable Global Provisioning [Site_2]

S T E P #	<p>This procedure provides instructions on “Enable Global Provisioning” at the “newly promoted” Primary NOAM GUI.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>
<p>1.</p> <div data-bbox="142 506 188 552" style="border: 1px solid black; width: 28px; height: 22px; margin-bottom: 5px;"></div>	<div data-bbox="215 457 467 510"> <p>New Primary NOAM VIP (former DR):</p> </div> <div data-bbox="215 520 467 688"> <p>1) Launch an HTML5 compliant browser and connect to the XML Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> </div> <div data-bbox="215 716 467 800"> <p>2) If a Certificate Error is received, click on the link which states...</p> </div> <div data-bbox="215 825 467 909"> <p>“Continue to this website (not recommended).”</p> </div>
<p>2.</p> <div data-bbox="142 1146 188 1192" style="border: 1px solid black; width: 28px; height: 22px; margin-bottom: 5px;"></div>	<div data-bbox="215 1098 467 1150"> <p>New Primary NOAM VIP (former DR):</p> </div> <div data-bbox="215 1161 467 1276"> <p>The user should be presented the login screen shown on the right.</p> </div> <div data-bbox="215 1304 467 1388"> <p>Login to the GUI using a User account with Administrator privileges.</p> </div>



Procedure 7: Enable Global Provisioning [Site_2]

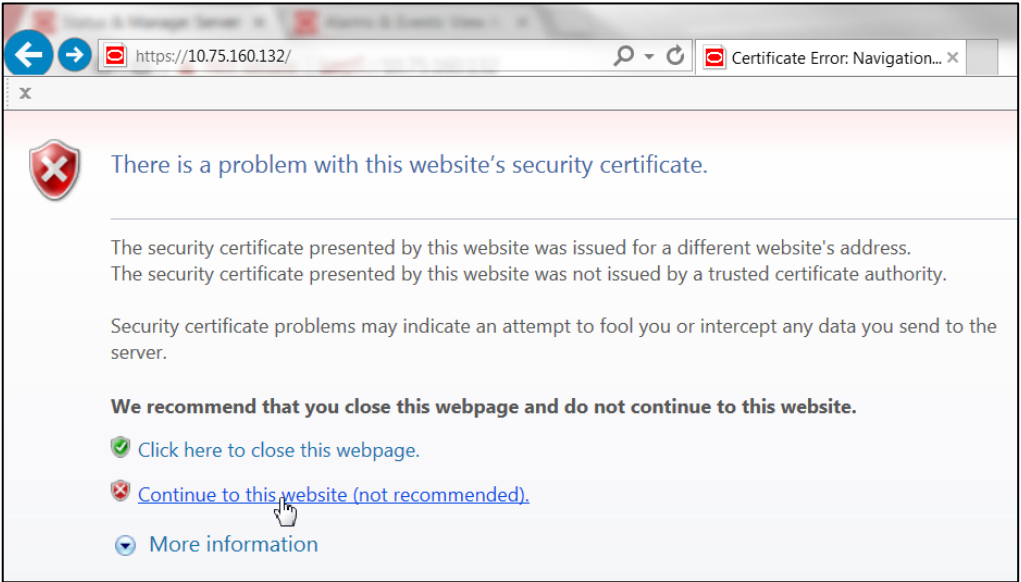

<p>3.</p> <p><input type="checkbox"/></p>	<p>New Primary NOAM VIP (former DR):</p> <p>The user should be presented the Product Main Menu as shown on the right.</p> <p>Verify that the message shown across the bottom of the panel indicates that the browser is using the “VIP” to connect to the “ACTIVE NETWORK OAM&P”.</p>	
<p>4.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>Select...</p> <p>Main Menu → Status & Manage → Database</p> <p>...as shown on the right.</p>	
<p>5.</p> <p><input type="checkbox"/></p>	<p>Primary NOAM VIP:</p> <p>1) Select the “Enable Provisioning” dialogue button located at the bottom of the right panel.</p> <p>2) Click “OK” on the pop-up confirmation dialogue box.</p>	

Procedure 7: Enable Global Provisioning [Site_2]

<div>6.</div> <div><input type="checkbox"/></div>	<p>Primary NOAM VIP:</p> <p>Verify that the dialogue button located at the bottom of the right panel changes text to “Disable Provisioning”.</p>	<div></div>
<p>This Procedure has been completed. Return to Figure 1.</p>		

6.0 Verifying Alarm Status (after failover)

Procedure 8: Verify Alarm Status (system wide) at the Active Primary NOAM

S T E P #	<p>This procedure provides instructions on verifying alarms at the Primary Active NOAM.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>
<p>1.</p> <div data-bbox="142 499 191 541" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<div data-bbox="215 445 470 898" style="border: 1px solid black; padding: 5px;"> <p>New Primary NOAM VIP (former DR):</p> <p>1) Launch an HTML5 compliant browser and connect to the XMI Virtual IP address (VIP) assigned to Primary Active NOAM site.</p> <p>2) If a Certificate Error is received, click on the link which states...</p> <p>“Continue to this website (not recommended).”</p> </div> <div data-bbox="508 457 1523 1035" style="border: 1px solid black; padding: 10px;">  </div>
<p>2.</p> <div data-bbox="142 1115 191 1157" style="border: 1px solid black; width: 30px; height: 20px; margin: 5px 0;"></div>	<div data-bbox="215 1060 470 1346" style="border: 1px solid black; padding: 5px;"> <p>New Primary NOAM VIP (former DR):</p> <p>The user should be presented the login screen shown on the right.</p> <p>Login to the GUI using a User account with Administrator privileges.</p> </div> <div data-bbox="508 1073 1341 1717" style="border: 1px solid black; padding: 10px;">  </div>

Procedure 8: Verify Alarm Status (system wide) at the Active Primary NOAM

<div>3.</div> <div><div></div></div>	<div><div>New Primary NOAM VIP (former DR):</div><div>The user should be presented the Product Main Menu as shown on the right.</div><div>Verify that the message shown across the bottom of the panel indicates that the browser is using the “VIP” to connect to the “ACTIVE NETWORK OAM&P”.</div></div>	<div><div><div><div>ORACLE[®]</div><div>Communications Diameter Signal Router Full Address Resolution</div><div>8.0.0.0.0-80.22.1</div></div><div><div><div><div>Main Menu</div><div><div>Administration</div><div>Configuration</div><div>Alarms & Events</div><div>Security Log</div><div>Status & Manage</div><div>Measurements</div><div>Communication Agent</div><div>SDS</div><div>Help</div><div>Legal Notices</div><div>Logout</div></div></div><div><div>Main Menu: [Main]</div><div><div>Fri Mar 03 01:34:57 2017 UTC</div><div>This is the user-defined welcome message. It can be modified using the 'General Options' item under the 'Administration' menu.</div><div>Login Name: guiadmin Last Login Time: 2017-03-02 20:15:17 Last Login IP: 10.154.189.159 Recent Failed Login Attempts: 0</div><div>Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.</div><div>Copyright © 2010, 2017, Oracle and/or its affiliates. All rights reserved.</div></div></div><div>Successfully connected using VIP to mrsvnc-sds-NO-b (ACTIVE NETWORK OAM&P) - Global Provisioning disabled Updates enabled</div><div><div>0</div><div>0</div><div>5</div><div>0</div><div>Cr</div><div>Ma</div><div>Mi</div><div>Tr</div></div></div></div><div><div>Copyright © 2010, 2017, Oracle and/or its affiliates. All rights reserved.</div><div>Successfully connected using VIP to mrsvnc-sds-NO-b (ACTIVE NETWORK OAM&P) - Global Provisioning disabled Updates enabled</div></div></div></div>																												
<div>4.</div> <div><div></div></div>	<div><div>Primary NOAM VIP:</div><div>Select...</div><div><div>Main Menu</div><div>→ Alarm & Events</div><div>→ View Active</div></div><div>...as shown on the right.</div></div>	<div><div><div><div>Main Menu</div><div><div>Administration</div><div>Configuration</div><div>Alarms & Events</div><div>Security Log</div><div>Status & Manage</div></div></div><div><div><div>View Active</div><div>View History</div><div>View Trap Log</div></div></div></div><div><div>Main Menu: Alarms & Events -> View Active</div><div><div>Filter*</div><div>Tasks</div><div>Graph*</div></div><div><div>freeport_SO_grp</div><div>nassau_SO_grp</div><div>rlghnc_NO_grp</div><div>turks_SO_grp</div></div><div><table><tr><th>Seq #</th><th>Event ID</th><th>Timestamp</th><th>Alarm Text</th></tr><tr><td>5288</td><td>31283</td><td>2017-03-08 14:26:17.042 UTC</td><td>Lost Communication with server</td></tr><tr><td>3885</td><td>31283</td><td>2017-03-08 14:26:17.007 UTC</td><td>Lost Communication with server</td></tr></table></div></div></div>	Seq #	Event ID	Timestamp	Alarm Text	5288	31283	2017-03-08 14:26:17.042 UTC	Lost Communication with server	3885	31283	2017-03-08 14:26:17.007 UTC	Lost Communication with server																
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<div>5.</div> <div><div></div></div>	<div><div>Primary NOAM VIP:</div><div>The User is presented with the current list of Active Alarms.</div><div><div>NOTE: Alarms visible at this time may include but are not limited to Event ID(s): 31106, 31107, 31114, 31233 & 31283.</div></div></div>	<div><div><div>Main Menu: Alarms & Events -> View Active</div><div><div>Filter*</div><div>Tasks</div><div>Graph*</div></div><div><div>freeport_SO_grp</div><div>nassau_SO_grp</div><div>rlghnc_NO_grp</div><div>turks_SO_grp</div></div><div><table><tr><th>Seq #</th><th>Event ID</th><th>Timestamp</th><th>Severity</th></tr><tr><td>5288</td><td>31283</td><td>2017-03-08 14:26:17.042 UTC</td><td>MAJOR</td></tr><tr><td></td><td colspan="2">Lost Communication with server</td><td>GN_DOWN</td></tr><tr><td></td><td colspan="2"></td><td>More...</td></tr><tr><td>3885</td><td>31283</td><td>2017-03-08 14:26:17.007 UTC</td><td>MAJOR</td></tr><tr><td></td><td colspan="2">Lost Communication with server</td><td>GN_DOWN</td></tr><tr><td></td><td colspan="2"></td><td>More...</td></tr></table></div></div></div>	Seq #	Event ID	Timestamp	Severity	5288	31283	2017-03-08 14:26:17.042 UTC	MAJOR		Lost Communication with server		GN_DOWN				More...	3885	31283	2017-03-08 14:26:17.007 UTC	MAJOR		Lost Communication with server		GN_DOWN				More...
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	Lost Communication with server		GN_DOWN																											
			More...																											

Procedure 8: Verify Alarm Status (system wide) at the Active Primary NOAM

<div>6.</div> <div></div>	<p>Primary NOAM VIP:</p> <p>Monitor the current list of “Active” alarms until all alarms associated with the Failover have cleared.</p> <p>NOTE: <i>The User should allow at least 15 minutes for resulting alarms to clear before attempting any troubleshooting activities.</i></p>	<div><div><div>Main Menu: Alarms & Events -> View Active</div><div><div>Filter* ▾</div><div>Tasks ▾</div><div>Graph* ▾</div></div><div><div>freeport_SO_grp</div><div>nassau_SO_grp</div><div>rlghnc_NO_grp</div><div>turks_SO_grp</div></div><div><table><tr><th>Seq #</th><th>Event ID</th><th>Timestamp</th><th>Severity</th></tr><tr><td></td><td>Alarm Text</td><td></td><td>Additional</td></tr></table></div></div></div>	Seq #	Event ID	Timestamp	Severity		Alarm Text		Additional
Seq #	Event ID	Timestamp	Severity							
	Alarm Text		Additional							
<div>7.</div> <div></div>	<p>Primary NOAM VIP:</p> <p>Contact Oracle’s Tekelec Customer Care Center if needed.</p>	<div><ul style="list-style-type: none">• Contact My Oracle Support (MOS) for assistance with any reoccurring alarms or alarms which fail to clear within a 15 minute timeframe.• Refer to APPENDIX A: Accessing My Oracle Support (MOS), for more information on contacting Oracle Customer Service.<p>NOTE: <i>If alarms fail to clear that are related to features that use SSH key exchange based file transfer and the user wishes to re-enable them prior to performing a Failover back to the original Primary/Secondary states, then the feature may be reconfigured using the product feature’s initial configuration procedures.</i></p><p><i>Partial list of features that use SSH key exchange based file transfer:</i></p><ul style="list-style-type: none">○ SDS: provimport, provexport, APDE○ HLRR: PDE, APDE○ DSR: APDE</div>								
<div>This Procedure has been completed. Return to Figure 1.</div>										

7.0 Backout Procedures

Procedure 9: Reversing Primary/Secondary NOAM Failover (Backout)

<div>S T E P #</div>	<p>This procedure provides instructions on reversing Primary/DR NOAM Failover.</p> <p>Check off (✓) each step as it is completed. Boxes have been provided for this purpose under each step number.</p> <p>IF ANY STEP IN THIS PROCEDURE FAILS, CONTACT MY ORACLE SUPPORT (MOS) FOR ASSISTANCE.</p>	
1. <div></div>	<p>Repeat Procedures in Figure 1.</p>	<p>The User should recognize that the Primary/Secondary NOAM states are now reversed from what they were prior to the previous execution of this procedure!!!</p> <p>Insert the Site_1 and Site_2 names in the bottom of Figure 1 according to the real-time state (Primary/Secondary) for each NOAM site and follow the Flowchart.</p>
<p>This Procedure has been completed.</p>		

APPENDIX A: Accessing My Oracle Support (MOS)

My Oracle Support

My Oracle Support (MOS) (<https://support.oracle.com>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. When calling, there are multiple layers of menus selections. Make the selections in the sequence shown below on the Support telephone menu:

1. For the first set of menu options, select 2, "New Service Request". You will hear another set of menu options.
2. In this set of menu options, select 3, "Hardware, Networking and Solaris Operating System Support". A third set of menu options begins.
3. In the third set of options, select 2, "Non-technical issue". Then you will be connected to a live agent who can assist you with MOS registration and provide Support Identifiers. Simply mention you are a Tekelec Customer new to MOS.

MOS is available 24 hours a day, 7 days a week, and 365 days a year.

Emergency Response

In the event of a critical service situation, emergency response is offered by the CAS main number at **1-800-223-1711** (toll-free in the US), or by calling the Oracle Support hotline for your local country from the list at <http://www.oracle.com/us/support/contact/index.html>. The emergency response provides immediate coverage, automatic escalation, and other features to ensure that the critical situation is resolved as rapidly as possible.

A critical situation is defined as a problem with the installed equipment that severely affects service, traffic, or maintenance capabilities, and requires immediate corrective action. Critical situations affect service and/or system operation resulting in one or several of these situations:

- A total system failure that results in loss of all transaction processing capability
- Significant reduction in system capacity or traffic handling capability
- Loss of the system's ability to perform automatic system reconfiguration
- Inability to restart a processor or the system
- Corruption of system databases that requires service affecting corrective actions
- Loss of access for maintenance or recovery operations
- Loss of the system ability to provide any required critical or major trouble notification

Any other problem severely affecting service, capacity/traffic, billing, and maintenance capabilities may be defined as critical by prior discussion and agreement with Oracle.

Locate Product Documentation on the Oracle Help Center Site

Oracle customer documentation is available on the web at the Oracle Help Center (OHC) site, <http://docs.oracle.com>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <http://www.adobe.com>.

1. Access the OHC site at <http://docs.oracle.com>.
2. Click **Industries**.
3. Under the Oracle Communications subheading, click the **Oracle Communications documentation** link.
The Communications Documentation page appears. Most products covered by these documentation sets will appear under the headings "Network Session Delivery and Control Infrastructure" or "Platforms."
4. Click the Product and then the Release Number. A list of the entire documentation set for the selected product and release appears.

To download a file to your location, right-click the PDF link, select **Save target as** (or similar command based on your browser), and save to a local folder.

